

NAVAL HOSPITAL JACKSONVILLE

AND NAVY MEDICINE READINESS & TRAINING COMMAND JACKSONVILLE

Naval Hospital Jacksonville and Navy Medicine Readiness & Training Command Jacksonville deliver quality health care, in an integrated system of readiness and health.

NH Jacksonville's mission, since its founding in 1941, is to heal our nation's heroes. It serves active-duty, family members, and retired service members — sailors, Marines, soldiers, airmen, and Coast Guardsmen.

NMRTC Jacksonville ensures warfighters' medical readiness to deploy and clinicians' readiness to save lives.

With 2,550 staff (active-duty and civilian), NH Jacksonville includes a hospital and five branch health clinics across Florida and Georgia — in Albany, Jacksonville, Key West, Kings Bay, and Mayport.

NH Jacksonville consistently earns The Joint Commission's Gold Seal of Approval® for Hospital Accreditation, and all of its Medical Home Port teams have earned Primary Care Medical Home Certification from The Joint Commission.

The hospital was the first on Florida's First Coast to earn Baby Friendly certification (in 2011) from Baby Friendly USA. The command was first in the Department of Defense to earn a Gold Star (in 2015) from Prevention Partners, for tobacco cessation. The command launched Navy Medicine's pilot of value-based care in 2016, and launched Navy Medicine's pilot of a virtual health app in 2018. On Oct. 1, 2018, NH Jacksonville became the first Navy hospital to transition to the Defense Health Agency, and NMRTC Jacksonville was established.

NH Jacksonville serves 72,000 enrolled patients and expands its capacity to treat 163,000 beneficiaries through local hospitals and physicians in the TRICARE network. NH Jacksonville provides a wide range of outpatient and inpatient services, including primary care, specialty and surgical services, maternity care, wellness, pharmacy, laboratory, and radiology.

To ensure warfighters' readiness to deploy to defend the nation, NH Jacksonville also provides active-duty with pre- and post-deployment health services, aviation and dive medicine, and dental care.

ANYTIME, ANYWHERE

NMRTC Jacksonville and NH Jacksonville provide a ready medical force, in support of DoD operational missions around the globe. Staff deploy to provide world-class medical care on, above, and below the sea; and on battlefields and humanitarian missions world-wide.



MEDICINE'S FUTURE

Clinical education is the lifeblood of medicine. The hospital's family medicine residency program consistently earns the top award for scholarly activity from the Uniformed Services Academy of Family Physicians.

The hospital hosts a nurse-anesthetist program, a Tactical Combat Casualty Care course, a Hospital Corpsman Trauma Training program, and is a clinical training site for Florida universities' pharmacist and physician assistant programs.



VITAL TO THE COMMUNITY

Since 1941, NH Jacksonville has been an integral part of the community. The command serves as the National Disaster Medical System federal coordinator for northeast Florida and southeast Georgia. The hospital partners with private-sector hospitals to maintain clinicians' advanced life-saving skills. The hospital hosts Darnell-Cookman School of the Medical Arts students, as part of a Science, Service, Medicine & Mentoring (S2M2) program. Staff are active in the Duval County Medical Society. The command is involved in more than 70 medical research, training, and support agreements with universities and medical organizations. The command is also engaged in joint service initiatives with the Department of Veterans Affairs in Albany, Georgia and Key West, Florida; and with Patrick Air Force Base on Florida's Space Coast.

HISTORY



NH Jacksonville is the flagship facility of the command, which also includes five branch health clinics. The hospital was commissioned on July 1, 1941, with 41 inpatients, and expanded during World War II to a capacity of over 1,000 beds. A facility for family members opened on Dec. 11, 1944. A new hospital opened in 1968, and completed a \$19 million addition in 1989. A satellite pharmacy was built in 2003. Naval Dental Center Southeast was incorporated into NH Jacksonville in 2004. A \$60 million renovation in 2011 included new operating suites and physical therapy / occupational therapy clinic; and upgrades to labor &

delivery and maternal infant units, intensive care and recovery units, pharmacy with robotics, breast care center, nuclear medicine, and MRI. In 2014, endoscopy suites were renovated; in 2015, drive-thru pharmacy expanded; and in 2016, the dental clinic was modernized. An inpatient behavioral health unit opened in 2019.

BY THE NUMBERS

- **72,000** patients enrolled to us — with a primary care manager and Medical Home Port team.
- **163,000** TRICARE beneficiaries in our area — many of whom we serve with ancillary or specialty services.
- Enrollees include active duty from **five** installations, **81** operational units, **117** commands, and the Navy's **third largest** fleet concentration.
- The command supports another **250** non-enrolled commands each year (with medevacs, health care, and/or billeting).

EACH YEAR (FY 2019)

- **531,724** medical visits
- **64,056** dental visits
- **5,003** surgeries
- **3,319** admissions
- **738** babies delivered
- **1,048,275** prescriptions
- **1,340,979** lab tests



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