
APPENDIX V

REFERENCES and RESOURCES

The following are references for the MHS Guide to Access Success and Access Improvement projects. Many appear on the TRICARE Access Imperatives Web page at <http://www.tricare.mil/tai/>

References:

Title 32 of the Code of Federal Regulations Part 199.17

ASD (HA) Policy 00-005, Policy for Standardized Appointment Types

ASD (HA) Policy 01-015, Policy Memorandum to Refine Policy for Access to Care in Medical Treatment Facilities and Establish the TRICARE Plus Program

ASD (HA) Policy 03-026, Personnel on Medical Hold

ASD (HA) Policy 05-014, Policy Guidance for Active Duty Service Member Enrollment to TRICARE Prime

ASD (HA) Policy 06-007, TRICARE Policy for Access to Care and Prime Service Area Standards

ASD (HA) Policy 06-015, Facilitating the Transition of Beneficiaries going from TRICARE Prime Coverage under the Transitional Assistance Management Program to TRICARE Prime Coverage as Active Duty Service Members and Active Duty Family Members

ASD (HA) Policy 07-002, TRICARE Prime Enrollment Policy for Reserve Component Members and their Families

ASD (HA) Policy 07-022, TRICARE Prime Access Standards for Mental Health Care

ASD (HA) Memorandum: Enrollment of Active Duty Service Members in Appellate Leave Status dated Nov 8, 2006

ASD (HA) Memorandum: Enrollment of Active Duty Service Members in Terminal Leave Status dated Nov 8, 2006

ASD (HA) Policy Guidance for Referral Management, dated 5 May 2004 and 29 July 2004 (references (c) and (d))

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DOD TMA Medical Management Guide, January 2006

DoDI 6025.20, Medical Management Programs in the Direct Care System and Remote Areas, 22 June 2006

Websites:

MHS Population Health & Medical Management.

<http://www.tricare.mil/PHMMSC/default.cfm?spi=mmguide>

TRICARE Operations Manual (TOM): <http://manuals.tricare.osd.mil/>

TRICARE website: <http://www.tricare.mil/>

Service specific websites:

Air Force Medical Service (AFMS) Executive Global Look (EGL) website:

<https://sgegl.afmoa.af.mil>

AFMS Knowledge Exchange (AFKX) Health Benefits page:

<https://kx.afms.mil/healthbenefits>

TOL Education Materials: <https://kx.afms.mil/healthbenefits>

AFMS Access Improvement Module website: <https://aim.afmoa.af.mil/>

CHCS Training Materials: <https://kx.afms.mil/healthbenefits>

AFMS ATC Bulletins: <https://kx.afms.mil/healthbenefits>

AFMS Referral Management: <https://kx.afms.mil/referralmanagement>

AFMS Group Practice Management: <https://www.afms.mil/gpm>

Biometric Data Quality Assurance Service (BDQAS) website:

<http://www.pdhealth.mil/guidelines/downloads/AFBehavioralHealthCodingHandbook05.pdf>

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AMEDD Patient Administration Systems and Biostatistics Activity (PASBA):
<https://pasba3.amedd.army.mil/> Requires Password

AMEDD Access Knowledge Center (AKC): <https://www.us.army.mil/suite/page/336433>
Requires Password

Resources:

The reports and tools listed below may be accessed via the TRICARE Operations Center (TOC) website at <http://mytoc.tma.osd.mil/>

Detailed instructions for each of these reports and tools are on the website.

- Access to Care (ATC) Summary Report
- Access to Care (ATC) Management Report
- Detail Code Usage and Summary Report
- CHCS Appointment Activity Tool (AAT)
- Enrollment and Population Report
- National Enrollment Database (NED) Summary Report
- Primary Care Manager (PCM) Capacity and Assignment Report
- Provider Schedule Report
- Template Analysis Tool