

## APPENDIX N: PATIENT ACCESS TYPES

### 1. Use of Patient Access Types.

- 1.1. Patient Access Type detail codes allow an appointment slot to be reserved and booked to a patient with a specific enrollment/eligibility status.
- 1.2. All Patient Access Type detail codes are defined in this appendix for reference.
- 1.3. The MHS's primary mission is to provide care to Active Duty and Prime patients, so Patient Access Type detail codes used on template and scheduled appointment slot can ensure that TRICARE Prime and Active Duty receive priority for care.
- 1.4. MTFs can limit non-enrollee access to appointments or tailor schedules to allow quotas of slots to be booked for Space Available or TRICARE Standard patients, e.g., for specialty care or for non-enrollees requiring care overseas.
- 1.5. The appointing information system and the web appointing system match the patient's enrollment/eligibility status to the Patient Access Type on the appointment slot to automatically permit or deny services to specific kinds of beneficiaries, e.g. Active Duty only, TRICARE Plus patient, or can be booked into appointments with BPNAP but not BPAD or BPAP.
- 1.6. MTFs should use only one Patient Access Type detail code per appointment slot. The information systems only recognize the first Patient Access Type on the slot.
- 1.7. Patient Access Type detail codes can be used in conjunction with TOL appointing to identify the appropriate enrollment status of patients booking web-based appointments.
- 1.8. The Patient Access Codes should be used to reserve appointments for beneficiaries to meet TRICARE contract quotients.

*The Patient Access Type codes are special detail codes in the Detail Code table and are defined below.*

### 2. Patient Access Types

<b>Code</b>	<b>Description</b>
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BPAD	Active Duty, DoD CONUS Affiliates
BPPR	Prime Enrollees Only, No Active Duty, DoD CONUS Family Member Affiliates, No TRICARE Plus
BPAP	Active Duty and Prime, DoD CONUS Affiliates and Family
BPGME	Graduate Medical Education
BPNAD	No Active Duty
BPNPR	No Prime
BP NAP	No Active Duty, No Prime
BPSP	Special Programs Patients and TRICARE Plus
BPAPS	Active Duty, Prime, TRICARE Plus, and Special Programs
BPTS	TRICARE Standard/CHAMPUS

### 3. Operational Definitions

The Patient Access Types provide the capability to reserve an appointment for the specific group of beneficiaries indicated in the operational definition below.

- Active Duty (*BPAD*) — Uniformed Services Personnel (regardless of where or whether they are enrolled), guard and reserve on active duty, NATO, CONUS DoD Sponsor Affiliates, and other status of forces agreement active duty members are the only patients permitted to be booked for appointments reserved for this access type. The intent of this type is to allow sites to ensure access for any Active Duty member to the MTF for care that is appropriate for that type of beneficiary.
- Prime (*BPPR*) — Family members of Uniformed Services Personnel, retirees, and retiree family members, who are enrolled in TRICARE to any local or remote MTF, plus CONUS DoD Family Member Affiliates are the only patients permitted to be booked for appointments reserved by this access type. This group also includes enrollees with contractor PCMs. This group does not include NATO family members and enrollees to the Uniformed Services Family Health Plan (USFHP), TRICARE Plus, or Federal Employees Health Benefit Plan (FEHBP) except by specific authorization. The intent of this type is to allow sites to ensure access for any Non-Active Duty TRICARE Prime enrollee to care that is appropriate for that type of beneficiary.
- Active Duty and Prime (*BPAP*) — This category includes Active Duty and Prime patients. This group represents the combination of BPAD and BPPR groups. Refer to above operational definitions for each category.
- Graduate Medical Education (*BPGME*) — Any interesting case designated by local directive as reserved for the training of Graduate Medical Education staff. The clinic will usually book appointments for these patients.
- No Active Duty (*BPNAD*) — Uniformed Services Personnel (regardless of where or whether they are enrolled), FEHBP, guard and reserve on active

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duty, NATO family members, CONUS DoD Sponsor Affiliates, USFHP enrollees (except by specific authorization), Secretarial Designees, and other status of forces agreement active duty members may not be booked into this slot. Anyone else may be booked into this slot, including TRICARE Standard, TRICARE Extra, and Uniformed Services family members, retirees, retiree family members, and TRICARE Plus enrollees.

- No Prime (*BNPR*) — Non-active duty Prime enrollees from the local MTF or remote MTFs, contractor enrollees, CONUS DoD Family Member Affiliates and TRICARE Plus may not be booked into this slot. Active Duty may be booked to these appointments. All other beneficiaries, including Medicare patients, TRICARE Standard, NATO, NATO family members, Secretarial Designees, etc. may be booked to these appointments. The intent of this access type is to reserve appointments for Medicare, Space A, and other special needs patients. and to support the region’s need to reserve slots for providers whose contracts specify that they may not treat Prime patients.
- No Active Duty, No Prime (*BNAP*) — TRICARE Standard, TRICARE Reserve Select, TRICARE Extra, Medicare, and other direct care only (Space A) beneficiaries may be booked to these appointments. This access type is primarily designed to reserve appointments for “at risk” patients who are contractor reliant. Secondly, this type also supports the contract revised financing requirement to capture non-enrollees who would otherwise go downtown, i.e. Medicare and Space A.
- Special Programs Patients (*BPSP*) — Beneficiaries enrolled in special local programs including TRICARE Plus may be booked to these appointments. This access type is designed to ensure that a site's special program access requirements can be met by appointing.
- Active Duty, Prime, *TRICARE Plus*, and Special Programs (*BPAPS*) — This category includes Active Duty, Prime, TRICARE Plus, and Special Programs Patients. Refer to above operational definitions for each category.
- TRICARE Standard (*BPTS*) — Active Duty family members, retirees, and retiree family members who are entitled to TRICARE reimbursement for civilian care rendered, and TRICARE Reserve Select. This type supports the contract revised financing requirement to capture TRICARE eligible non-enrollees who would otherwise go downtown.