

EXHIBIT A

TIME AND MATERIAL RATES FOR SERVICE ASSIST TEAM CLINS

Time and Material Rates  
For  
Service Assist Team CLINs

LABOR CATEGORY	OPTION 1	OPTION 2	OPTION 3	OPTION 4	OPTION 5
	RATE	RATE	RATE	RATE	RATE
Customer Service Education Staff Referral Specialist Provider Relations Supervisor	(b)(4)				

MATERIAL - Travel: As determined in each task order.

The offeror must specify separate fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit for each category of labor to be performed by—

- (1) The offeror;
- (2) Each subcontractor; and
- (3) Each division, subsidiary, or affiliate of the offeror under a common control.