



May 10, 2012

TRICARE Management Activity

TRICARE RETAIL REFUND PROGRAM RELEASE #2_2012

Dear Pharmaceutical Manufacturers,

In February 2012, TRICARE Management Activity notified pharmaceutical manufacturers about upcoming enhancements to the TRICARE Retail Refund Program in Release #1_2012. As TRICARE continues to improve the program, some upgrades will be implemented over time. Some of the most recent changes are now available.

In an effort to streamline the payment reconciliation process (for the manufacturers as well as the government) and identify out of cycle claims and reversals, changes have been made to how the data is reported in the CN and CP files. The 1Q 2012 Utilization Data will reflect the recent changes, which are highlighted below:

Dispense Qtr

The "Dispense Qtr" column represents the quarter which the claim was originally dispensed. In order to accurately report out of cycle claims and reversals, TRICARE adapted the new format which increased the number of line items and created more files for some manufacturers. TRICARE has noticed that a large number of reversed claims occur in the first 2 to 3 weeks after the end of the quarter. TRICARE will extend the inclusion date for current quarter reversed claims with the intent of reducing the number of line items on future out of cycle reports.

As a result of separating out of cycle claims and reversals by quarter, the online reconciliation of quarterly utilization (RQU) data on the TRICARE Retail Refunds Website (TRRWS) was updated to include reversals and out of cycle claims in its corresponding quarter. Please refer to the respective RQU when researching and verifying claim information. Please note that reversals and claims (out of cycle and current quarter) that do not meet a FCP package size will show a refund amount due of \$0.00 for manufacturers that elected to be billed per FCP package size.

If you have any questions, please email your TRICARE Retail Refunds Team (TRRT) at UFVARR@tma.osd.mil.