



Why Patients Should Choose TRICARE Pharmacy Home Delivery

*This fact sheet is **not** all-inclusive. For additional information, please contact your regional contractor, overseas contractor, TRICARE Area Office, or local military treatment facility.*

MAKE THE CHOICE FOR:

Savings and Convenience

Order up to a 90-day supply for same copayment as 30-day supply in retail: copayments for home delivery are \$3 for generics, \$9 for formulary brands, and \$22 for non-formulary medications for up to a 90-day supply.

Prescriptions delivered directly to your home—with free standard shipping.

Order refills easily by mail, phone, or online, or sign up for auto refills that will be sent automatically.

Safety and Personal Attention

Pharmacists check every prescription for accuracy.

When you're enrolled in the mail order program you can call our toll-free phone line to talk to a pharmacist 24 hours a day, any day of the week.

Flexibility to Travel

Have your prescriptions mailed to a temporary address simply by calling **1-877-363-1303** and providing the address and travel dates to a customer service representative. Any remaining refills will be automatically mailed to your home address when you return.

Auto Refills

A convenient feature ensures you never run out of your medication! After you enroll in the Auto Refill program, we'll automatically fill your prescriptions when it's time and mail them to you.

It's Easy to Choose Home Delivery

The Member Choice Center (MCC) does the work for beneficiaries who want to save money and time by choosing to switch from retail to home delivery for their prescription maintenance medications.

The MCC will contact your doctor to get a new prescription when your current one expires.

You can contact the MCC by phone (**1-877-363-1433**) to get started or use the "get started with Home Delivery" feature at www.express-scripts.com/TRICARE.

Prescription(s) arrive at a U.S. postal address within 10–14 days. When using home delivery for the first time, please have at least a 30-day supply on hand to ensure that you receive your first prescription before your current supply runs out.

Other Easy Options for Choosing Home Delivery

- First, register by mail, phone (**1-877-363-1303**) or online: www.express-scripts.com/TRICARE (click on the pill bottle on the left hand side of the screen).
- Then, download and fill out the home delivery form at: http://express-scripts.com/TRICARE/docs/web_standard_dodmailorderform.pdf and send with prescriptions and check, money order, or credit card number for copayment to:
Express Scripts, Inc.
P.O. Box 52150
Phoenix, AZ 85072
- Your physician can fax new prescriptions directly to Express Scripts (**1-877-895-1900**).



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