

2012 Military Health System CONFERENCE



Streamlined Process to Optimize Marine Corps Medical Readiness

The MHS: Healthcare to Health

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Introduction



The 13 Area Branch Health Clinic is responsible for the care of 2,600 Marines across 9 line Commands.

- Prior to July 2010, medical readiness levels were low and below BUMED goals. Communication with and support from Line Commanders were lacking, which contributed to a dormant approach to IMR.
- Implementation of a streamlined and proactive Individual Medical Readiness (IMR) process improved the medical readiness for 2,600 Marines and exceeded BUMED benchmarks.
- With this enhanced approach, IMR was tracked and analyzed from July 2010 to Oct 2011.

Method



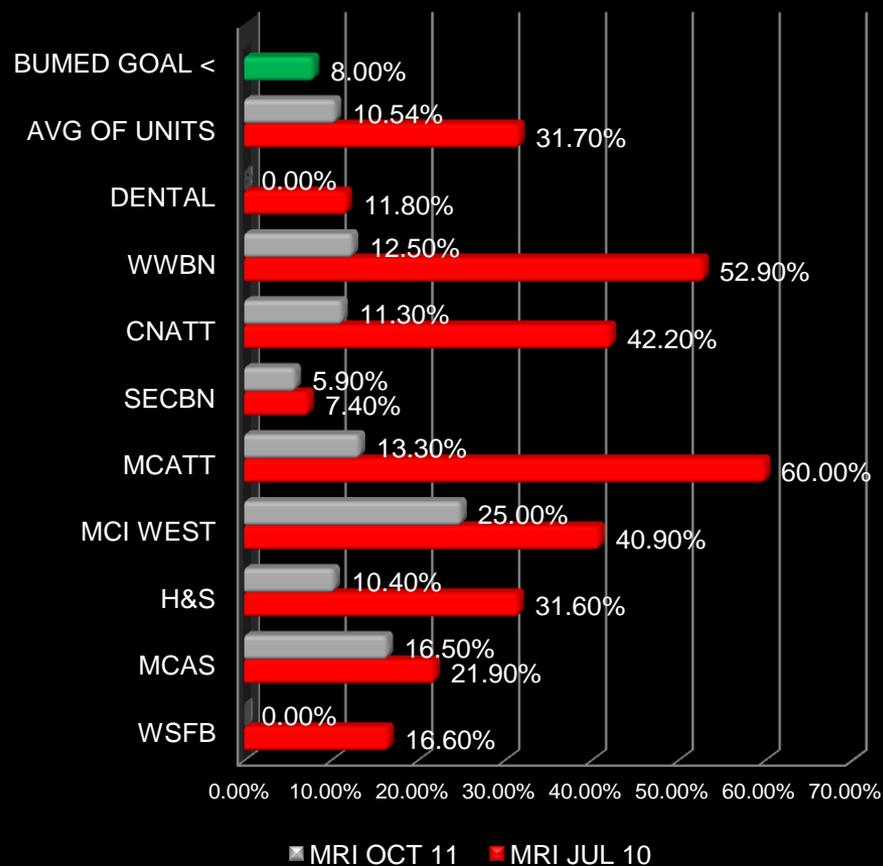
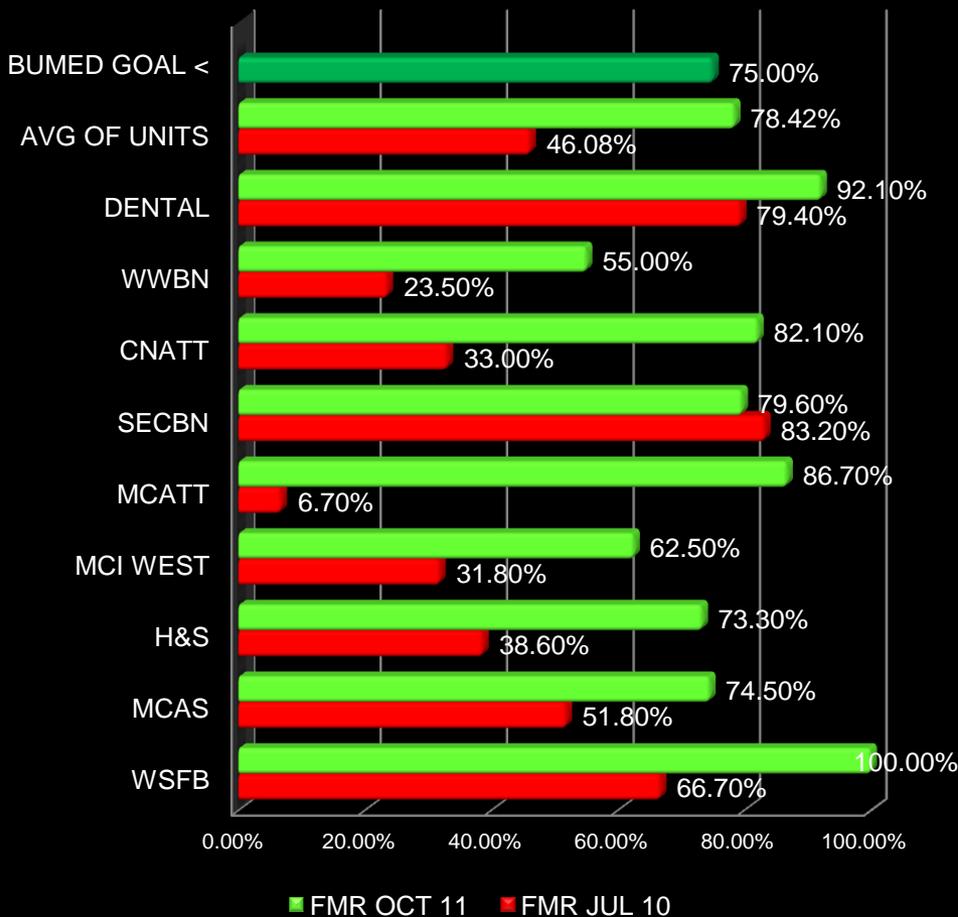
- Streamlined IMR process: Creation of a “One-Stop-Shop” aligned with the Patient-Centered Medical Home Model (PCMH).
 - Clinic visits reduced from one to two visits vice three or more; multiple stand-downs.
 - Comprehensive approach: Primary health care, wellness, and medical readiness - all addressed during scheduled appointments.
 - Improved tracking system and deficiency lists communicated to Line Leaders regularly.

Results



FULLY MEDICALLY READY PERCENTAGES

MEDICAL READINESS INDETERMINATE PERCENTAGES



Conclusions



- After 1 year of implementation, this streamlined IMR process has become the 'the course of action' for 13 ABHC.
- Next Steps:
 - Institutionalize this approach with Area Branch Health Clinics throughout the Command.
 - Expand area-wide visibility of IMR status between individual Commands, fostering healthy competition.