

Disease Management Webinar Series

Provided by TRICARE®

Topic: Disease Management Plan Measures

July 10, 2012

11:00 AM – 12:00 PM Pacific Time

Q&A after session

Speaker:

Mark Anderson, Lt Col, USAF, MC
Medical Director, Family Medicine Clinic, Hill AFB

And

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Disease Management Consultant to the USAF SG, Hill AFB

Registration is free. Click here to register:

<https://www.onlineregistrationcenter.com/register.asp?m=250&c=1112>

Objective: Describe considerations for the DM program metrics in PCMH

Intended Audience: Disease management staff at MTFs including physicians, nurses, pharmacists, social workers, case managers or anyone supporting disease management services

Description:

1. Identify difference between process and outcome metrics
 - a. Process: measures MTF staff compliance to recommended care guidelines (Example: did provider order annual retinal exam for patients with type 2 diabetes?)
 - b. Outcome: measures improvement in patient's healthcare status (Example: did patient have decreased visits to ER?)
2. How to identify which program metrics (measures) at the home level will best illustrate ROI.
 - a. Identify common outcome measures relevant to DM

3. Describe how to set up both process and outcome measures as part of DM program performance and evaluation.

Disclosure: No commercial support is used for this program. All planners and speakers have declared no financial relationships or conflicts of interest in relation to this program.

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Accessibility: If you require any special arrangement to attend and fully participate in this educational activity please contact Erin Swanson at erin.swanson.ctr@trow.tma.osd.mil for special requests no later than June 26, 2012.

Questions about This Activity: For questions concerning the content of this activity contact:

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