



Medical Management in Today's TRICARE Environment

OCMO

Office of the Chief Medical Officer



Medical Management Webinar Series

DCO - TRAINING OPPORTUNITY

***Topic: From DoD to VA: Transition and Care Management of OEF/OIF/OND
Service Members and Veterans***

***Speaker: Jennifer Perez, LICSW, National VA Liaison Program Manager and
Peggy Kennedy, MSN, RN, National OEF/OIF/OND Care
Management Program Manager***

Date: February 15, 2012

Registration is free. Click here to register:

<https://www.onlineregistrationcenter.com/register.asp?m=250&c=803>

Objective:

To provide education and awareness of VA's transition and care management services.

Intended Audience:

All Military Treatment Facility healthcare personnel (i.e., nurses, providers, administrators, etc.) involved in Medical Management or anyone supporting Case Management services.

Description:

This webinar will focus on the transition from DoD into VA and care management of OEF/OIF/OND Servicemembers and Veterans to include:

- The role of the VA Liaisons for Healthcare
- The role of the OEF/OIF/OND Care Management team at each VA Medical Center
- Collaboration between VA and DoD case managers

Speaker Information:

Peggy Kennedy, MSN, RN, National OEF/OIF Care Management Program Manager, Care Management and Social Work Service, Office of Patient Care Services, Veterans Health Administration: Ms. Kennedy is the National OEF/OIF Care Management Program Manager at the Veteran's Administration Headquarters in Washington, DC. In this position she oversees policy and coordinates national care management issues with VA's national leadership, VISN and facility level care management team members including VISN and facility leadership, VISN POCs, facility OEF/OIF program managers, case managers, and Transition Patient Advocates

(TPAs). She represents the Care Management and Social Work Service Office on national issues as part of the Patient Care Services VACO Program Office and liaisons with other program offices including VBA, the VA/DoD Outreach Office, and other specialty areas such as mental health and polytrauma. Ms. Kennedy is a Registered Nurse and also has a Master of Science in Nursing. She has worked in federal service and with the VA for fourteen years, initially as a Critical Care Nurse and then continued her career in Nursing Education at the Tuscaloosa VAMC.

Jennifer Perez, LICSW, National VA Liaison Program Manager, Care Management and Social Work Service, Office of Patient Care Services, Veterans Health Administration: Ms. Perez currently serves as the National VA Liaison Program Manager at VA Central Office. In this capacity, she provides programmatic and policy direction, oversight, guidance and support to the VA Liaisons for Healthcare assigned to 18 Military Treatment Facilities nationwide. Ms. Perez provides guidance and support in relationship to the transition activities to the OEF/OIF Care Management teams across VA Medical Centers and coordinates with VHA, VBA and DoD program offices to ensure the smooth transition of health care and benefits for returning Servicemembers from DoD to VA. She is also responsible for supporting the development, enhancement and improvement of national standards, policies and guidelines to improve the effectiveness and quality of transition services within Care Management and Social Work Service at VA Central Office. She previously served as the Social Work Coordinator and Acting Chief of Social Work at the VA Medical Center in Washington DC as well as Acting Chief Consultant for Care Management and Social Work Service in VA's Central Office. Ms. Perez holds a License as a Clinical Social Worker in Washington DC.

Webinar Questions & Assistance:

For questions related to this webinar, please contact:

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Technical Information: To participate in this training opportunity you will need a computer with a high-speed internet connection and a phone. The graphic portion of the presentation is viewed over the internet while the audio portion is conducted via a toll-free phone line.

Required Equipment: To attend this webinar, you must have high-speed access to the Internet and the following technical requirements: Windows 98 SE, 2000, XP or Vista; Internet Explorer 5.0 or higher or Mozilla Firefox 1.5 or Netscape Navigator 7.1 or AOL 9; Mac OS X 10.2, 10.3, 10.4; Safari 1.1 or Mozilla Firefox 1.5; Linux; Mozilla Firefox 1.5; Solaris; Mozilla 1.7; Additional requirements: Adobe Flash Player 8 or Adobe Flash Player 7 for Linux and Solaris.