



# Medical Management in Today's TRICARE Environment

OCMO

Office of the Chief Medical Officer



## Medical Management Webinar Series

**MHS Learn - TRAINING OPPORTUNITY**

**TOPIC:**

***Milliman Inpatient and Surgical Care***

***Refer to the registration steps identified below  
to find upcoming training dates***

**Objectives:** Describe evidence-base of the Milliman Care Guidelines

1. Efficiently search and access clinical content
2. Use the Care Guidelines to determine appropriateness of admission
3. Apply key components of the Optimal Recovery Course to monitor inpatient progression
4. Identify Care Guidelines resources that support quality of care reviews

**Intended Audience:** Participants will include Military Treatment Facility (MTF) Medical Management (MM) staff to include nurses, physicians, utilization-case-disease managers, medical support staff, administrative staff, clinical case managers.

**Description:** The course provides an overview of how to navigate, search and apply Inpatient and Surgical Care guidelines. The course incorporates case studies to reinforce accurate application of the Inpatient and Surgical Care guidelines based on actual clinical information. This course has a duration of 2.5 hours.

**Registration is free. Please follow these steps to register (note that you must register 24 hours in advance)**

1. To self-register for web-based training, click on the following link: <https://mhslearn.csd.disa.mil>
2. Once you have gained access to the MHS Learn site, click the "MHS Staff Training" link at the top of the page.
3. When the "MHS Staff Training" page loads, please log in by clicking the button on the right side of the page. (Note: CAC login will not be available until late November 2011. If you do not have a username and password, you can sign up via the "click here to register" button below the login fields).
4. After logging in, type "Milliman" in the "Search Catalog" box at the top left of your screen.
5. A list of all upcoming Milliman learning activities will be displayed. Choose from the list of courses offered by clicking on one of the "Scheduled Learning" offerings (Ambulatory Care; Behavioral Health Guidelines; General Recovery Guidelines and Ambulatory Care; Inpatient and Surgical Care; Recovery Facility Care).

6. Upon selecting the course you are interested in, a page will load displaying dates and times for upcoming training opportunities. Click on the course offering with the most convenient date and time.
7. When the new page loads, click “enroll” at the top right of your screen.
8. A new page will load confirming that you have successfully enrolled in the course. This page will provide details on the course schedule, dial in information, and the opportunity to “download schedule” for the course.
9. You will be sent a follow up email with details on how to access the web portion of the training.

**MHS Learn Help Desk Contact:**

1-800-600-9332

Choose Options: 4 – 4 – 8

**Accessing the Milliman Care Guidelines after Training:**

<http://careguidelines.com/>

Login: MHS

Password: referral

**Technical Support for Milliman:**

A fully trained support staff provides all licensed clients with free technical support via toll-free telephone: 888 464.4746 /Option 1 or by email: [CGXSupport@milliman.com](mailto:CGXSupport@milliman.com).

**Technical Information:** To participate in this training opportunity you will need a computer with a high-speed internet connection and a phone. The graphic portion of the presentation is viewed over Defense Connect Online (DCO) while the audio portion is conducted via a toll-free phone line. To access DCO, you must have high-speed access to the Internet and the following technical requirements: Windows 98 SE, 2000, XP or Vista; Internet Explorer 5.0 or higher or Mozilla Firefox 1.5 or Netscape Navigator 7.1 or AOL 9; Mac OS X 10.2, 10.3, 10.4; Safari 1.1 or Mozilla Firefox 1.5; Linux; Mozilla Firefox 1.5; Solaris; Mozilla 1.7; Additional requirements: Adobe Flash Player 8 or Adobe Flash Player 7 for Linux and Solaris.