

<b>REQUEST FOR QUOTATIONS</b> <i>(THIS IS NOT AN ORDER)</i>		THIS RFQ <input checked="" type="checkbox"/> IS <input type="checkbox"/> IS NOT A SMALL BUSINESS SET-ASIDE			PAGE 1 OF 14 PAGES	
1. REQUEST NO. HT0011-12-T-0029	2. DATE ISSUED 11-Apr-2012	3. REQUISITION/PURCHASE REQUEST NO.	4. CERT. FOR NAT. DEF. UNDER BDSA REG. 2 AND/OR DMS REG. 1	RATING		
5a. ISSUED BY TRICARE MANAGEMENT ACTIVITY CONTRACT OPERATIONS DIV (COD) 5111 LEESBURG PIKE SUITE 550 FALLS CHURCH VA 22041			6. DELIVER BY (Date) <b>SEE SCHEDULE</b>			
5b. FOR INFORMATION CALL: (Name and Telephone no.)(No collect calls) LARRY JONES 703-681-1149			7. DELIVERY <input checked="" type="checkbox"/> FOB DESTINATION <input type="checkbox"/> OTHER (See Schedule)			
8. TO: NAME AND ADDRESS, INCLUDING ZIP CODE			9. DESTINATION (Consignee and address, including ZIP Code) <b>SEE SCHEDULE</b>			
10. PLEASE FURNISH QUOTATIONS TO THE ISSUING OFFICE IN BLOCK 5a ON OR BEFORE CLOSE OF BUSINESS: (Date) 01-May-2012						
<b>IMPORTANT:</b> This is a request for information, and quotations furnished are not offers. If you are unable to quote, please so indicate on this form and return it to the address in Block 5a. This request does not commit the Government to pay any costs incurred in the preparation of the submission of this quotation or to contract for supplies or services. Supplies are of domestic origin unless otherwise indicated by quoter. Any representations and/or certifications attached to this Request for Quotations must be completed by the quoter.						
11. SCHEDULE (Include applicable Federal, State, and local taxes)						
ITEM NO. (a)	SUPPLIES/ SERVICES (b)		QUANTITY (c)	UNIT (d)	UNIT PRICE (e)	AMOUNT (f)
<b>SEE SCHEDULE</b>						
12. DISCOUNT FOR PROMPT PAYMENT		a. 10 CALENDAR DAYS %	b. 20 CALENDAR DAYS %	c. 30 CALENDAR DAYS %	d. CALENDAR DAYS No. %	
<b>NOTE: Additional provisions and representations <input type="checkbox"/> are <input type="checkbox"/> are not attached.</b>						
13. NAME AND ADDRESS OF QUOTER (Street, City, County, State, and ZIP Code)			14. SIGNATURE OF PERSON AUTHORIZED TO SIGN QUOTATION		15. DATE OF QUOTATION	
			16. NAME AND TITLE OF SIGNER (Type or print)		TELEPHONE NO. (Include area code)	

Section B - Supplies or Services and Prices

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	Blackberry Bold 9700 FFP FOB: Destination	5	Each		

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NET AMT

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0002	Droid X Touchscreen FFP FOB: Destination	12	Each		

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NET AMT

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0003	Blackberry Bold 9650 FFP FOB: Destination	1	Each		

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NET AMT

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0004	Blackberry Bold 9930 FFP FOB: Destination	2	Each		

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NET AMT

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0005	HTC HD7 FFP FOB: Destination	4	Each		

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NET AMT

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0006	Shipping COST FOB: Destination				

ESTIMATED COST

## Section C - Descriptions and Specifications

STATEMENT OF WORK**STATEMENT OF WORK****1. BACKGROUND**

The Department of Defense (DoD) established the Computer/Electronic Accommodations Program (CAP) in 1990 to improve accessibility for people with disabilities throughout the DoD and remove the cost of accommodations. The TRICARE Management Activity (TMA), a field activity in the Office of the Assistant Secretary of Defense (Health Affairs), serves as the executive agent for CAP. CAP is housed at TMA's Office of the Chief Information Officer (OCIO). CAP's mission is to provide assistive technology and accommodations to ensure people with disabilities and wounded service members have equal access to the information technology environment and opportunities in DoD and throughout the Federal Government. In October 2000, the National Defense Authorization Act granted CAP the authority to provide assistive technology, devices, and services to any department or agency in the Federal Government upon the request of the head of the agency. Via this authority, CAP is the Federal Government's centrally funded accommodations program, providing assistive technology solutions at no cost to the requesting agency. Much of CAP's success lies in the ability to provide assistive technology and reasonable accommodations to employees quickly and easily, which can increase employment and retention of employees with disabilities.

On October 17, 2006, the National Defense Authorization Act granted CAP the authority to provide assistive technology to wounded/injured service members allowing them to retain the equipment upon separation. CAP provides the assistive technology to the service members and coordinates the service as outlined in the Department of Defense Instruction (DoDI) 6025.22. Since the inception of CAP, procurement of information technology management support services provided best administrative value to CAP as it expanded and provided over 12,000 assistive technology and accommodation services to 68 Federal agency partners and wounded Service members in the recent Fiscal Year.

**2. OBJECTIVE**

Provide Assistive Technology and Accommodation Services to Federal Employees with disabilities and Wounded Service Members.

**3. SCOPE**

This award provides assistive technology to Wounded Service Members with cognitive impairments.

This request is to provide 5 Blackberry Bold 9700s, 12 Droid X Touchscreens, 1 Blackberry Bold 9650, Blackberry Bold 9930s, and 5 HTC HD7s for Wounded Service Members.

- The BlackBerry Bold 9700 smart phone has a large, hi-resolution screen that displays over 65,000 colors and a full keyboard in the QWERTY layout. The Blackberry Operating System offers management of all contact and calendar information, while the information is customizable to the individual through third-party applications. Navigation is made simple on this bluetooth and Wi-Fi compatible device with a touch-sensitive trackpad.
- Motorola Droid X smartphone runs on Android 2.2 operating system and is powered by 1.2GHz TI OMAP3630 processor. The Droid X features 4.3-inch touchscreen display and includes applications such as a calendar, alarms, and has built in accessibility features. This smartphone is available unlocked for individuals with Verizon cell phone service carriers.
- The Blackberry Bold 9650 is a Smartphone compatible with Verizon. The device has an optical track pad, QWERTY keyboard, 512 MB onboard memory and a 2 GB media card included. It has expandable memory with support for micro SD cards. Individuals with a cognitive disability could benefit from the device's ability to remind them of important information by utilizing the calendar, contact list, GPS and internet connection to email accounts. The Smartphone screen is light sensitive and has the ability to let the user select different font sizes that is visually clear for those who have vision impairment. It also has a vibrate feature, so an individual who has both cognitive and hearing deficits could be prompted by the device.
- The Blackberry Bold 9930 is a Smartphone compatible with Verizon, and is a recommended replacement for the Blackberry Bold 9930. The device has an optical track pad, QWERTY keyboard, 512 MB onboard memory and a 2 GB media card included. It has expandable memory with support for micro SD cards. Individuals with a cognitive disability could benefit from the device's ability to remind them of important information by utilizing the calendar, contact list, GPS and internet connection to email accounts. The Smartphone screen is light sensitive and has the ability to let the user select different font sizes that is visually clear for those who have vision impairment. It also has a vibrate feature, so an individual who has both cognitive and hearing deficits could be prompted by the device.
- The HTC HD7 is an unlocked GSM smartphone. This device is ideal for Service Members with cognitive disabilities who require a portable memory device. The HTC HD7 runs on Windows 7 and boasts Bluetooth and Wi-Fi connectivity. This smartphone features Pocket Office (Word, Excel, PowerPoint, OneNote, and PDF viewer. It also has an organizer, voice memos, and predictive text input.

#### **4. OTHER CONSTRAINTS/CONSIDERATIONS**

- 4a Shipping: Items will need to be shipped to any CAP customer within the Department of Defense or one of their partner agencies around the world. The award should be processed within 5 days of the award, and customers should receive their items no later than 15 days for CONUS and 25 days for OCONUS from the date of the award. To ensure delivery, the ship to addresses should not be altered. Need to be shipped as provided. (SEE ATTACHED SPREADSHEET)
- 4b Proof of Delivery: To secure payment the vendor must provide proof of delivery and signed acceptance receipt of package along with the invoice. Vendor should EITHER provide a spreadsheet to include, at a minimum; recipient name, item(s) sent, mailing tracking number, and mailing carrier OR individual invoice that includes the mailing tracking number and carrier via attachment to the WAWF system, email, or fax.
- 4c Payment: Vendors will need to ship all items to each CAP customer per Purchase Order Award before submitting a payment request into the Wide Area Workflow (WAWF). Vendors should NOT split the Purchase Order Award. Once all items have been shipped per customer and purchase order, the vendor should submit the one charge (referencing the purchase order award) for all items into WAWF. Vendors should NOT have separate charges per individual shipment.

#### **5. APPLICABLE SECTION 508 PRODUCT REQUIREMENTS**

##### **Solicitation Language for Smartphone**

The suggested language below should be cut and pasted into the solicitation documentation. The GPAT must also be included in this documentation.

##### ***Section 508 Program Need***

Requirements for accessibility based on Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. 794d) are determined to be relevant for the following program need: "Smartphone."

##### ***Section 508 Deliverable Requirements***

Technical standards from 36 CFR part 1194 Subpart B have been determined to apply to this acquisition. Solicitation respondents must describe how their proposed Electronic and

Information Technology (EIT) deliverables meet at least those technical provisions identified as applicable in the attached Government Product/Service Accessibility Template (GPAT).

Functional performance criteria from 36 CFR part 1194 Subpart C have been determined to apply to this acquisition. Solicitation respondents must describe how their proposed Electronic and Information Technology (EIT) deliverables meet at least those functional performance criteria identified as applicable in the attached Government Product/Service Accessibility Template (GPAT).

Information, documentation, and support requirements from 36 CFR part 1194 Subpart D have been determined to apply to this acquisition. Solicitation respondents must describe how the information, documentation, and support proposed for Smartphone deliverables meet at least those information, documentation, and support requirements identified as applicable in the attached Government Product/Service Accessibility Template (GPAT).

#### ***Section 508 Evaluation Factors***

Responses to this solicitation will only be considered for award after it has been determined that the proposal adequately addresses the requirements for Section 508. Only proposals which contain adequate information to document their responsiveness to the Section 508 requirements (e.g., a completed GPAT, VPAT or equivalent and supporting documentation) will be eligible for any additional merit consideration.

#### ***Section 508 Acceptance Criteria***

Smartphones delivered as a result of this solicitation will be accepted based in part on satisfaction of identified Section 508 requirements for accessibility. Smartphones delivered must include a completed GPAT, a sample of which is included as a part of this solicitation.

## **BRAND NAME JUSTIFICATIONS**

### **Blackberry Bold 9700**

The Blackberry Bold 9700 provides the necessary cueing/memory aids and Independent Personal Digital Assistant (PDA) for Service Members with cognitive limitations. This device is one of the few smart phones that is available unlocked for individuals with a GSM cell phone service provider. The Blackberry Operating System offers management of all contact and calendar information, while the information is customizable to the individual through third-party applications. Navigation is made simple on this bluetooth and Wi-Fi compatible device with a touch-sensitive trackpad. The Blackberry Bold 9700 also features a document editor (Word, Excel, PowerPoint, PDF); Access to personal and corporate email; and BlackBerry maps. The device provides all of the features of a PDA in one device and was specifically requested by the Service Members' rehabilitation team to assist with their transition.

### **Droid X Touchscreen**

The Droid X Touchscreen is a smartphone that serves as a cueing/memory aid and Independent Personal Digital Assistant (PDA). This device is one of the few smartphones that is available unlocked for individuals with Verizon as their cell phone service provider. The Android Operating System offers management of all contact and calendar information, while the information is customizable to the individual through third-party applications. The Droid X Touchscreen offers features such as a calendar, alarm, GPS, Picture Messaging, touchscreen, vibrate, voice dialing, and voice memos. These features are beneficial for Service Members with cognitive limitations and Service Members who may also have dexterity limitations as it is an all-in-one device, eliminating the need to carry multiple pieces of equipment. The Droid X Touchscreen provides all of the features of a PDA in one device and was specifically requested by the Service Members' rehabilitation team to assist with their transition.

### **Blackberry Bold 9650**

The Blackberry Bold 9650 is a Verizon compatible device which provides cueing & memory aids to assist Service members with cognitive, hearing and vision limitations. This Smartphone was specifically requested by the Service members, in conjunction with their healthcare providers, as the tool that would assist them in their recovery and rehabilitation. No other unlocked phone has all the characteristics of the Blackberry Bold 9650 that are required by the Service member for an all in one device. Only a mobile device, compatible with Verizon, and available for purchase as an unlocked Smartphone will work for these Service members.

### **Blackberry Bold 9930**

The Blackberry Bold 9930 is a Verizon compatible device which provides cueing & memory aids to assist Service members with cognitive, hearing and vision limitations. This Smartphone was specifically requested by the Service members, in conjunction with their healthcare providers, as the tool that would assist them in their recovery and rehabilitation. No other unlocked phone has all the characteristics of the Blackberry Bold 9930 that are required by the Service member for an all in one device. Only a mobile device, compatible with Verizon, and available for purchase as an unlocked Smartphone will work for these Service members.

### **HTC HD7**

The HTC HD7 is a smartphone that serves as a cueing/memory aid and Independent Personal Digital Assistant (PDA). This device is one of the few smartphones that is available unlocked for individuals with GSM cell phone service provider. The Microsoft Windows 7 operating system offers management of all contact and calendar information, Internet Explorer, Windows Marketplace, and Microsoft Office Mobile. Microsoft Office Mobile allows the user to access Word, Excel, PowerPoint, OneNote, and PDF viewer to enable work from any location. These features are beneficial for Service Members with cognitive limitations and Service Members who may also have dexterity limitations as it is an all-in-one device, eliminating the need to carry multiple pieces of equipment. The HTC HD7 also has a touchscreen, which has proven to be easier for Service Members with dexterity limitations to use as they can access the phone with their finger or stylus rather than a keypad. The HTC HD7 provides all of the features of a PDA in one device and was specifically requested by the Service Members' rehabilitation team to assist with their transition.

## Section E - Inspection and Acceptance

## INSPECTION AND ACCEPTANCE TERMS

Supplies/services will be inspected/accepted at:

CLIN	INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
0001	N/A	N/A	N/A	Government
0002	N/A	N/A	N/A	Government
0003	N/A	N/A	N/A	Government
0004	N/A	N/A	N/A	Government
0005	N/A	N/A	N/A	Government
0006	N/A	N/A	N/A	Government

## Section F - Deliveries or Performance

## DELIVERY INFORMATION

CLIN	DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
0001	N/A	N/A	N/A	N/A
0002	N/A	N/A	N/A	N/A
0003	N/A	N/A	N/A	N/A
0004	N/A	N/A	N/A	N/A
0005	N/A	N/A	N/A	N/A
0006	N/A	N/A	N/A	N/A

SHIPPING ADDRESSES

Address	Product Name	Quantity
Guthrie Ambulatory Health Care Clinic 11050 Mt. Belvedere Blvd. Fort Drum , New York 13602	Droid X Touchscreen	1
4613B Beers St Ft. Campbell, Kentucky 42223	Droid X Touchscreen	1
Brooke Army medical Center, MCHE-DOR- BI,Ft. Sam Houston 3551 Roger Brooke Drive San Antonio, Texas 78234-6200	Droid X Touchscreen	1
William Beaumont Army Medical Center 14149 Warren Velin  El Paso, Texas 79928	Droid X Touchscreen	1
4926 Smith St Apt B Fort Carson, Colorado 80902	HTC HD7	1

1921 Braget Street Dupont, Washington 98327	Blackberry Bold 9700	1
91-003 Muumuu Place Apt. A Ewa Beach, Hawaii 96706	Droid X Touchscreen	1
808 Ray Place  VA Beach , Virginia 23454	Droid X Touchscreen	1
MCXC-DOM Neurology  2817 Reilly Road Stop A Fort Bragg, North Carolina 28310	Blackberry Bold 9650	1
WAMC MCXC-DOM - Neurology/TBI 2817 Reilly Road, Stop A  Fort Bragg, North Carolina 28310	Droid X Touchscreen	1
620 John Paul Jones Circle, Bldg 3 1st Deck  Portsmouth, Virginia 23708	Blackberry Bold 9930	1
Warrior Restoration Center (TBI) 531 East 9th Street  Fort Stewart, Georgia 31314	HTC HD7	1
5714 Covington Cove Way  Orlando, Florida 32829	Droid X Touchscreen	1
LAHC - Behavioral Med. Bldg 301 Andrews Ave.  Fort Rucker, Alabama 36362	Droid X Touchscreen	1
TBI Clinic, Blanchfield Army Community Hospital 650 Joel Drive  Fort Campbell , Kentucky 42223	Droid X Touchscreen	1

130 Groesbeek St Fort Bragg, North Carolina 28307	HTC HD7	1
NMCSD Mailroom - ENT/Speech 34800 Bob Wilson Drive San Diego, California 92134	Blackberry Bold 9700	1
Naval Hospital Camp Lejeune - Case Management 100 Brewster Blvd Camp Lejeune, North Carolina 28547	Droid X Touchscreen	1
NMCSD Mailroom/ENT/Speech 34800 Bob Wilson Drive San Diego, California 92134	Blackberry Bold 9700	1
29539 Oakbridge Dr. Menifee, California 92586	Blackberry Bold 9700	1
2 N Cascade Ave ste 1100 Colorado Springs, Colorado 80903	Blackberry Bold 9930	1
R-17 11050 Mt Belvedere Blvd Fort Drum, New York 13602	Droid X Touchscreen	1
Occupational Therapy 5005 N. Piedras, Room 2353 C El Paso, Texas 79920	Blackberry Bold 9700	1
4500 Stuart Avenue 11th Floor-OT Fort Jackson, South Carolina 29207	HTC HD7	1

Section I - Contract Clauses

CLAUSES INCORPORATED BY REFERENCE

52.212-4	Contract Terms and Conditions--Commercial Items	FEB 2012
52.225-13	Restrictions on Certain Foreign Purchases	JUN 2008
52.233-3	Protest After Award	AUG 1996
52.233-4	Applicable Law for Breach of Contract Claim	OCT 2004
52.244-6	Subcontracts for Commercial Items	DEC 2010