

TRICARE DENTAL PROGRAM REMOTE SITE* DENTAL PATIENTS ROUTINE CARE and IMPLANTS

How to use your overseas dental benefit:

In order to use the TRICARE Dental Program (TDP) for routine dental care or implant treatment the sponsor and family member must be enrolled in the TDP. The program covers enrolled active duty family members, Reservists, and their family members. Beneficiaries who are not command sponsored are covered by the CONUS TDP rules. Active duty members seeking dental care in remote locations should contact International SOS at 0044 20 87628133. Patients who seek routine or non-orthodontic dental care at remote sites do not need a Nonavailability and Referral Form. They can go to any dentist, but it is recommended that they go to a listed host nation dentist. Patients should seek advice or guidance from their local POC or the TRICARE Area Office - Europe (TAO), (TAO-Europe phone numbers are listed on this page).

For implants a NARF is still required. In order to get an initial NARF for the implant treatment plan, patients should contact their local Point of Contact (POC) or the TAO dental department. The patient must seek care from a dentist who is qualified to place implants. Patients should ask the provider for proof of this type of training. For implant cases the below listed items need to be sent to the TAO for review and approval prior to care (address listed on this page):

- A panoramic radiograph
- Treatment plan, to include the tooth numbers needing implants and the cost of the implants.

After evaluation and approval of the treatment plan, the materials will be returned and a NARF issued to the patient for the implant.

Patients need to ensure that the care they receive is a covered benefit. There is a maximum benefit each year, 1 Feb – 31 Jan, of \$1200 per covered beneficiary. The TAO – Europe website provides general information and can be accessed at www.europe.tricare.osd.mil. UCCI has a web site: www.tricaredentalprogram.com. At this site you can find a listing of host nation providers, the benefit booklet outlining the dental insurance plan, the UCCI OCONUS Claim Form, online enrollment and disenrollment, and other TDP information.

We recommend patients seek a predetermination of payment from UCCI for all implant and complex dental treatment plans. To seek a predetermination, send UCCI the NARF, a completed UCCI OCONUS Claim Form and the provider's bill for services. UCCI will review and



provide the patient with a summary of the covered costs.

To submit a claim for routine or implant care, the patient or the POC mails (address at the top of the claim form) or faxes (001 717 260 7367) to UCCI:

- UCCI OCONUS Claim Form (find at web site)
- The provider's bill
- NARF (only required for Implant care)

The claim form should list the specific tooth/teeth treated, a diagnosis, and the treatment rendered if it is used as the bill. If the dentist issues a separate bill, then that information should be included. If the dentist uses the UCCI Claim Form as the bill he should sign the claim form attesting that the treatment was completed.

Questions concerning this program should be addressed to the remote site POC or: TRICARE Europe Dental Program Office at

DSN: 496-6358, Commercial in Germany: 06302-67-6358 or outside of Germany: 0049-6302-67-6358,

E-mail address: TDP@europe.tricare.osd.mil
Contact UCCI in the US by first calling the AT&T access number in your country and then: 1-888-418-0466 (toll free). UCCI e-mail: oonus@ucci.com .

Mail Implant treatment planning materials to:

German address:

TRICARE Europe Implants
Unit 10310
Bldg. 214, Fourth Floor, Rm 422
Sembach Flugplatz
67681 Heuberg, Germany

Military address:

Tricare Europe Implants
Unit 10310
APO AE 09136-0005

* For the TRICARE Dental Program, remote sites are countries with no fixed Military Dental Treatment Facility (DTF)