

TRICARE DENTAL PROGRAM REMOTE SITE* ORTHODONTIC PATIENTS

How to use your overseas dental benefit:

In order to use the TRICARE Dental Program (TDP) for orthodontic treatment the sponsor and family member must be enrolled in the TDP. Command sponsored beneficiaries are covered by OCONUS TDP rules. Non-command sponsored beneficiaries are covered by CONUS TDP rules.

Only children up to age 21 and spouses and college students up to the age of 23 are eligible for TDP orthodontic care. The initial Non-availability and Referral Form (NARF) for the orthodontic exam and treatment plan may be obtained from your local Point of Contact (POC) or the TRICARE Area Office (TAO) at the numbers listed below. Patients should go to a listed host nation provider. The provider listing is on the TDP web site at www.tricare dental program.com. After the initial treatment planning appointment, the following materials should be mailed to TAO for review and approval:

- Study casts or photos of the teeth (straight on, right and left lateral, maxillary and mandibular occlusal)
- Cephalometric tracing or computer generated cephalometric tracing
- Appropriate x-rays (Orthopantograph and Lateral Cephalometric)
- Written diagnosis and treatment plan to include the estimated time and cost of treatment
- Initial NARF issued

After the exam is completed the sponsor may submit a claim for the exam by sending the initial Nonavailability Form, a UCCI OCONUS Claim Form, and the provider's bill for the treatment plan to UCCI for payment.

After evaluation and approval of the treatment planning materials, TAO will return the treatment planning items to the sender and issue a second Nonavailability Form for comprehensive orthodontic care to the sponsor along with a letter telling them how to file the claim with UCCI.

In most cases OCONUS command sponsored beneficiaries will receive a benefit of approximately 50% of the total cost of the orthodontic treatment. Non-command sponsored beneficiaries will be covered by the CONUS rules and will only receive 50% of the cost of care up to the

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maximum orthodontic lifetime maximum benefit of \$1500.

After the braces or appliance are placed, the sponsor should submit the orthodontic claim to UCCI. To submit the claim mail to (address at the top of the Claim Form) or fax to (001 717 260 7367).

- NARF for the comprehensive orthodontic treatment
- A completed OCONUS UCCI Claim Form
- Provider's bill for the total cost of treatment

Mail orthodontic treatment materials to:

German address: TRICARE Europe Ortho
Unit 10310
Bldg. 214, Fourth Floor, Rm 422
Sembach Flugplatz
67681 Heuberg, Germany

Military address: TRICARE Europe Ortho
Unit 10310
APO AE 09136-0005

Questions concerning this program should be addressed to the remote site POC or TRICARE Area Office - Europe Dental Program Office at:

DSN: 496-6358, Commercial in Germany: 06302-67-6358, outside of Germany: 0049-6302-67-6358

E-mail address: TDP@europe.tricare.osd.mil

Contact UCCI in the US by dialing the AT&T access number in your country then: 1-800-418-0466 (toll free)

UCCI e-mail: oconus@uccl.com. UCCI web site at:

www.tricare dental program.com

* For the purpose of the overseas dental program, remote sites are countries with no fixed US Military Dental Treatment Facility.