

TRICARE DENTAL PROGRAM NON-REMOTE SITE DENTAL PATIENTS ROUTINE CARE and IMPLANTS

How to use your overseas dental benefit:

In order to use the TRICARE Dental Program (TDP) the sponsor and the beneficiary family members need to be enrolled in the TDP. Beneficiaries must be command sponsored, if not, they are covered by CONUS rules for the program. *Since 1 Feb 2006, Non-availability and Referral Forms (NARF) for non-orthodontic or routine dental care are no longer needed.* For routine dental care the patient may go to the military dental treatment facility (DTF) or if enrolled in the TDP they may go to any dental provider listed at the TRICARE Europe web site at www.europe.tricare.osd.mil or on the TDP web site at www.tricare dental program.com to receive this care. If the patient elects to use the TDP, *the sponsor is responsible for making arrangements for payment for care with the dentist.* TRICARE OCONUS Preferred Dentists have been identified who will file claims directly with UCCI. These dentists are designated at the web sites.

For complex treatment plans to include crown and bridge work, implants, prosthodontics or care costing over \$1200 we recommend that patients seek a predetermination of charges from United Concordia Companies Inc. (UCCI) prior to starting care. Send them a Claim Form and the provider's estimated charges and UCCI will determine payment amounts and then return a copy of the predetermination to you and the dentist. These predeterminations are good for 6 months from the date of their finalization.

Once the treatment is completed, the dentist or patient can file a claim with UCCI. To file the claim send them by mail (address at the top of the form) or fax to: (001 717 260 7367)

- UCCI OCONUS Claim Form (Sign in section 14 if payment is going to be made to the provider)
- The provider's bill

If the provider uses the Claim Form as the bill then they should list the specific tooth/teeth treated, a diagnosis, and the treatment rendered to include the surfaces of the teeth that are restored. The dentist should sign the claim form attesting to the treatment. If the dentist issues a separate bill, then an itemized billing is needed and the provider's name and address should be included.

For implants a NARF is still required. In order to get an initial NARF for the implant treatment plan patients should go into the DTF for an exam or they should contact the TRICARE Area Office (TAO) dental department. The clinic or TAO will issue a NARF for the implant exam. The patient must seek care from a dentist on the host-nation provider list. This list is maintained at the local DTF or may be accessed at the web sites listed above. For implant cases the below listed items need to be sent to the TAO for review and approval prior to care (address listed on this page).

- A panoramic radiograph



- Treatment plan, to include the tooth numbers needing implants and the cost of the implants

After evaluation and approval of the treatment plan, the materials will be returned and a NARF for the proposed implant will be issued to the patient.

Due to the cost and the complexity of these cases we highly recommend patients seek a predetermination from UCCI. To submit the predetermination request send UCCI the NARF, a completed UCCI Claim Form (sec 1-14), and the estimate from the host-nation dentist identifying the total costs for the treatment needed. UCCI will review and provide the patient with a summary of the covered costs.

After the implant care is completed, to file the claim send the NARFs, the UCCI OCONUS Claim Form and provider's bill to UCCI. Claims can be mailed or faxed to 001 717 260 7367.

There is a maximum benefit of \$1200 per contract year per patient. The contract year is 1 Feb through 31 Jan.

Premiums as of 1 Feb 2008 are \$11.58 for a single dependent and \$28.95 for a family of two or more.

Questions concerning this program should be addressed to the TAO Dental Office:

TRICARE Area Office – Europe Dental Office at:
DSN: 496-6358, Commercial in Germany: 06302-67-6358,
outside of Germany: 0049-6302-67-6358
E-mail address: TDP@europe.tricare.osd.mil
UCCI e-mail: oconus@ucci.com .
Contact UCCI by dialing the AT&T access number for your country and then dial: 1-888-418-0466 (toll free)

Mail Implant treatment planning materials to:
German Address: TRICARE Europe Implants
Unit 10310
Bldg. 214, 4th floor, Rm 422
Sembach Flugplatz
67681 Heuberg, Germany
Military Address: TRICARE Europe Implants
Unit 10310
APO AE 09136-0005