

TRICARE DENTAL PROGRAM NON-REMOTE SITE* ORTHODONTIC PATIENTS

How to use your overseas dental benefit:

In order to utilize the TRICARE Dental Program (TDP) the sponsor and family members must be enrolled in the Program and they must be command sponsored. Non-command sponsored beneficiaries may use the TDP OCONUS, but they are covered by CONUS rules. Only children up to age 21 and spouses and college students up to the age of 23 are eligible for TDP orthodontic care. After an initial examination determines that orthodontic care is needed but unavailable at the DTF, the DTF provider will issue the initial Non-availability and Referral Form (NARF) for an orthodontic examination and treatment plan. Care must be received from an orthodontist listed at the TRICARE Europe web site. The provider listing is on the TRICARE Dental Program web site and is available at www.tricare dental program.com. After the treatment planning appointment, the following materials will be mailed to the TAO-Dental Section at the address listed at the bottom of this page:

- Study casts or photos of the teeth (straight on, right and left lateral, max and mand occl
- Cephalometric tracing, can be computerized
- Appropriate x-rays (Orthopantograph and Lateral Cephalometric)
- Written diagnosis and treatment plan to include the cost and length of treatment
- Initial NARF if issued by the dental clinic

After evaluation and approval of the treatment planning materials, TAO will issue a second Non-availability and Referral Form for comprehensive orthodontic care and a letter explaining how to file the claim with UCCI. Patients may seek a predetermination of payment from United Concordia Companies Inc. (UCCI) for all orthodontic and complex dental treatment plans. However, the patient/sponsor can usually plan on UCCI and the government paying 50% of the total cost of the orthodontic treatment, therefore sending in a predetermination for orthodontics is usually not necessary.

After the initial exam is completed, the initial Non-availability and Referral Form, the claim form, and

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the provider's bill for the initial exam and treatment plan may be sent to UCCI for payment. After the orthodontic treatment plan is approved and the braces are placed the sponsor should file the claim with UCCI by sending them the Non-availability Form for the comprehensive orthodontic treatment, a completed UCCI OCONUS Claim Form, and the provider's bill for the full cost of the orthodontic treatment. Within 2-4 weeks UCCI should send the sponsor a check for approximately 50% of the total cost of the orthodontic charge. However, if some of the benefit has been used, then UCCI will figure that amount into the amount paid to the sponsor.

Mail orthodontic treatment planning materials to:

German address: TRICARE Europe Ortho
Unit 10310
Bldg. 214, Fourth Floor, Rm 422
Sembach Flugplatz
67681 Heuberg, Germany

Military address: TRICARE Europe Ortho
Unit 10310
APO AE 09136-0005

Questions concerning this program should be addressed to the TRICARE Area Office at:

TRICARE Europe Dental Program Office
DSN: 496-6358, Commercial in Germany: 06302-67-6358,
outside of Germany: 0049-6302-67-6358
E-mail address: TDP@europe.tricare.osd.mil
UCCI e-mail: oonus@ucci.com.

Contact UCCI by dialing the AT&T access number in your country and then dial: 1-888-418-0466 (toll free)

AT&T Access phone numbers: Bahrain – 800 001
Germany – 0 800 2255 288 Spain – 900 99 00 11
United Kingdom – 0800 013 0011, Italy –800 172 444
Turkey – 0811 288 0001 Belgium – 0 800 100 10

* For the purpose of the TDP non-remote locations are defined as countries that have a Military Dental Treatment Facility (DTF).