



**TRICARE
AREA OFFICE
EURASIA AFRICA**

**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE
HEALTH AFFAIRS
UNIT 10310, Bldg 214
APO AE 09136**

14 June 2010

Dear Commander:

The TRICARE Area Office – Eurasia Africa will hold its annual TRICARE Global Remote (TGRO) Point of Contact training course 20-22 July 2010 at The Shelbourne Dublin Hotel in Dublin, Ireland.

For most commands, the TGRO Points of Contact (POC) are volunteers who serve in these key roles as a collateral duty to their day to day jobs. The POCs are the vital links in ensuring that military members and their families obtain safe, quality healthcare without having to pay in advance. Additionally, POCs are the cornerstones of knowledge that help prevent service members from facing critical claims and billing issues. Sadly, many POCs receive minimal training for such an important role.

In order to ensure seamless medical services it is imperative that your TGRO POC obtain the appropriate training to guide your TRICARE beneficiaries through the process of accessing and ensuring payment for their healthcare. We have developed a training course which will greatly assist your POC in managing healthcare for your unit.

We will fund the use of the conference room facilities and trainers. Individual units are requested to fund the transportation, hotel and per diem for their respective member. We understand travel dollars are limited and that you must make choices among the various TDY/TAD training opportunities. We sincerely hope that you choose to send your TGRO POC to this valuable training seminar.

My point of contact is LCDR Thomas Jenkins, MSC, USN who may be reached at DSN 496-6306, Comm: (49) 6302-67-6306 or Thomas.Jenkins@Europe.TRICARE.osd.mil

Sincerely,

A handwritten signature in blue ink, appearing to read "C. Williams", with a long horizontal flourish extending to the right.

Charles Williams
Col, USAF, MC
Executive Director
TRICARE Area Office-Eurasia Africa