

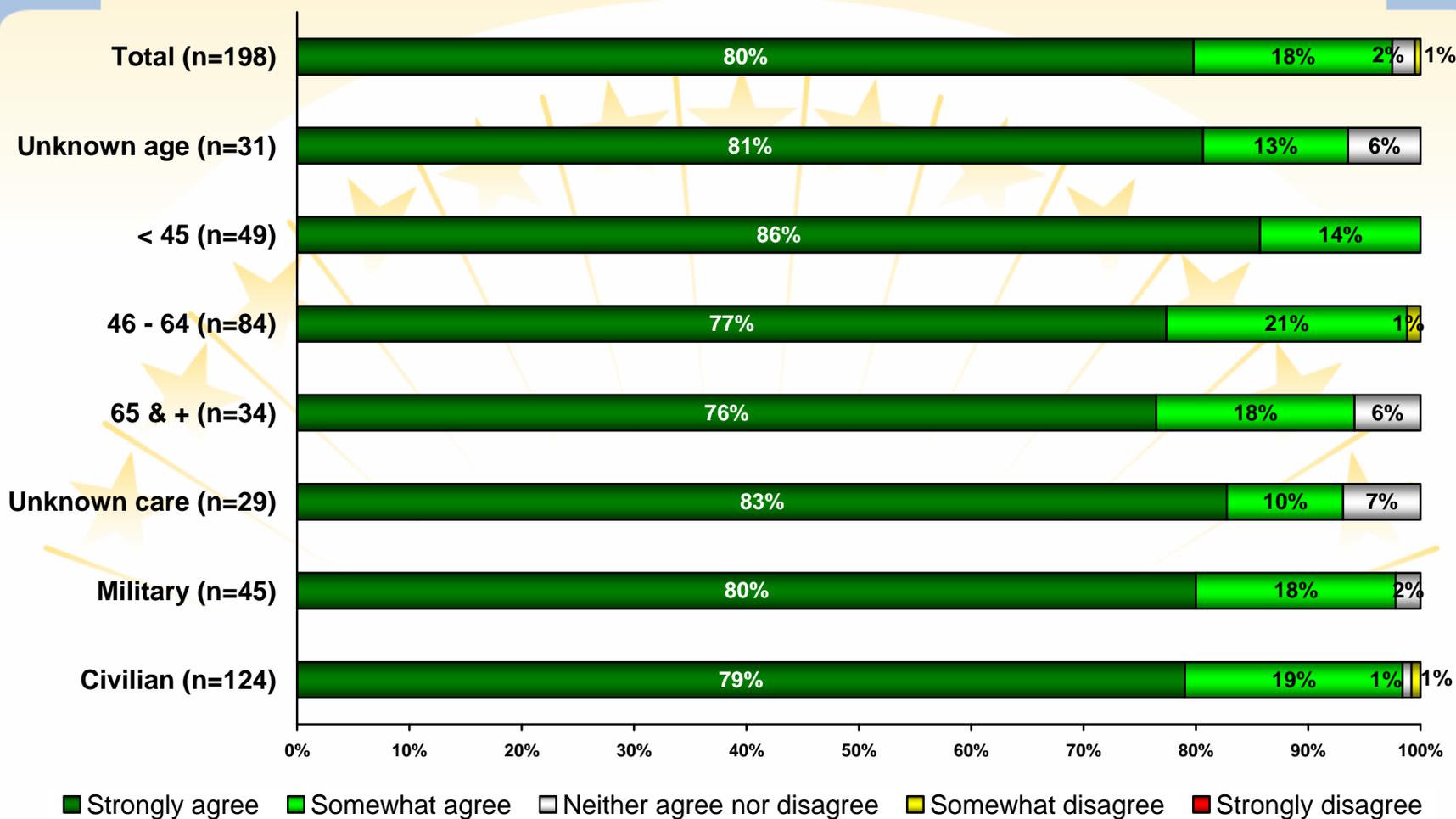


Effective Patient-Provider Partnerships Survey

- Deemed IRB exempt, reviewed by DMDC, approved by WHS
- Fielded 17 July, reminder 28 Jul, concluded 4 Aug 06
- Responses:
 - 190 / 298 (67%) via E-mail invitation to Web survey
 - 8 / 13 (62%) via snail mail
 - 198 / 311 (66%) overall response rate

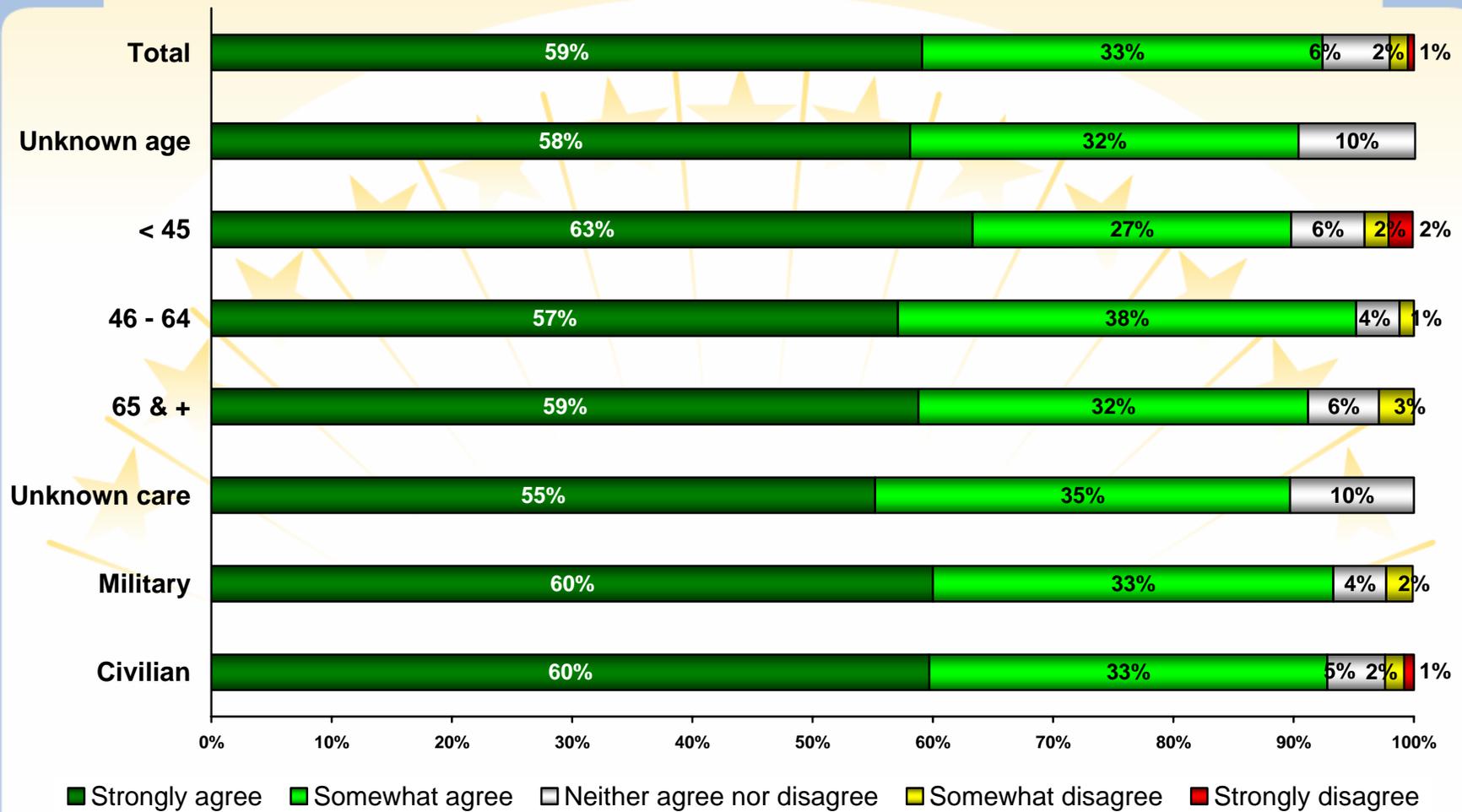


I have the right to make my own health care decisions. After all, it's my life.



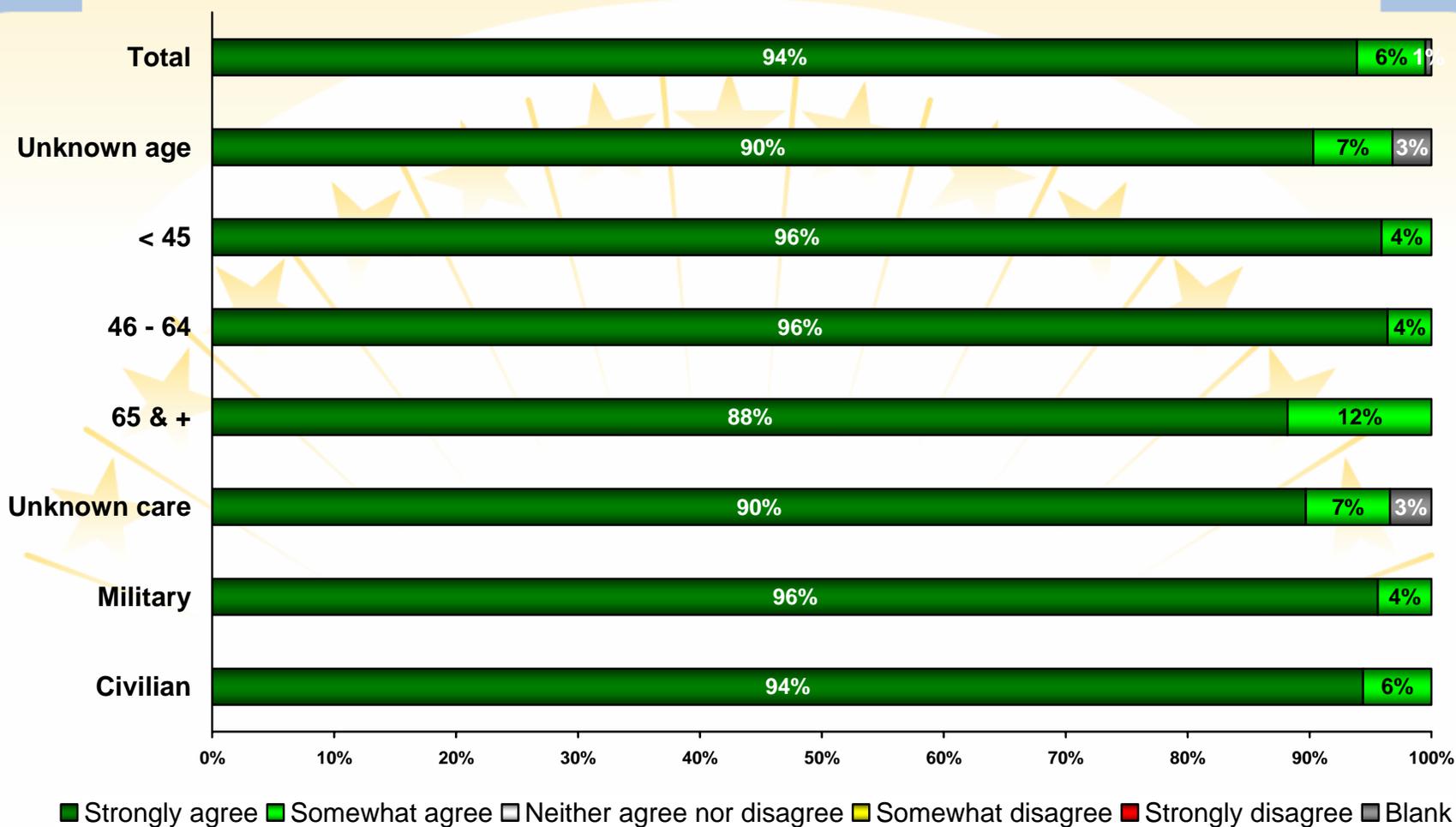


Doctor's aren't perfect even when it comes to medical decisions.



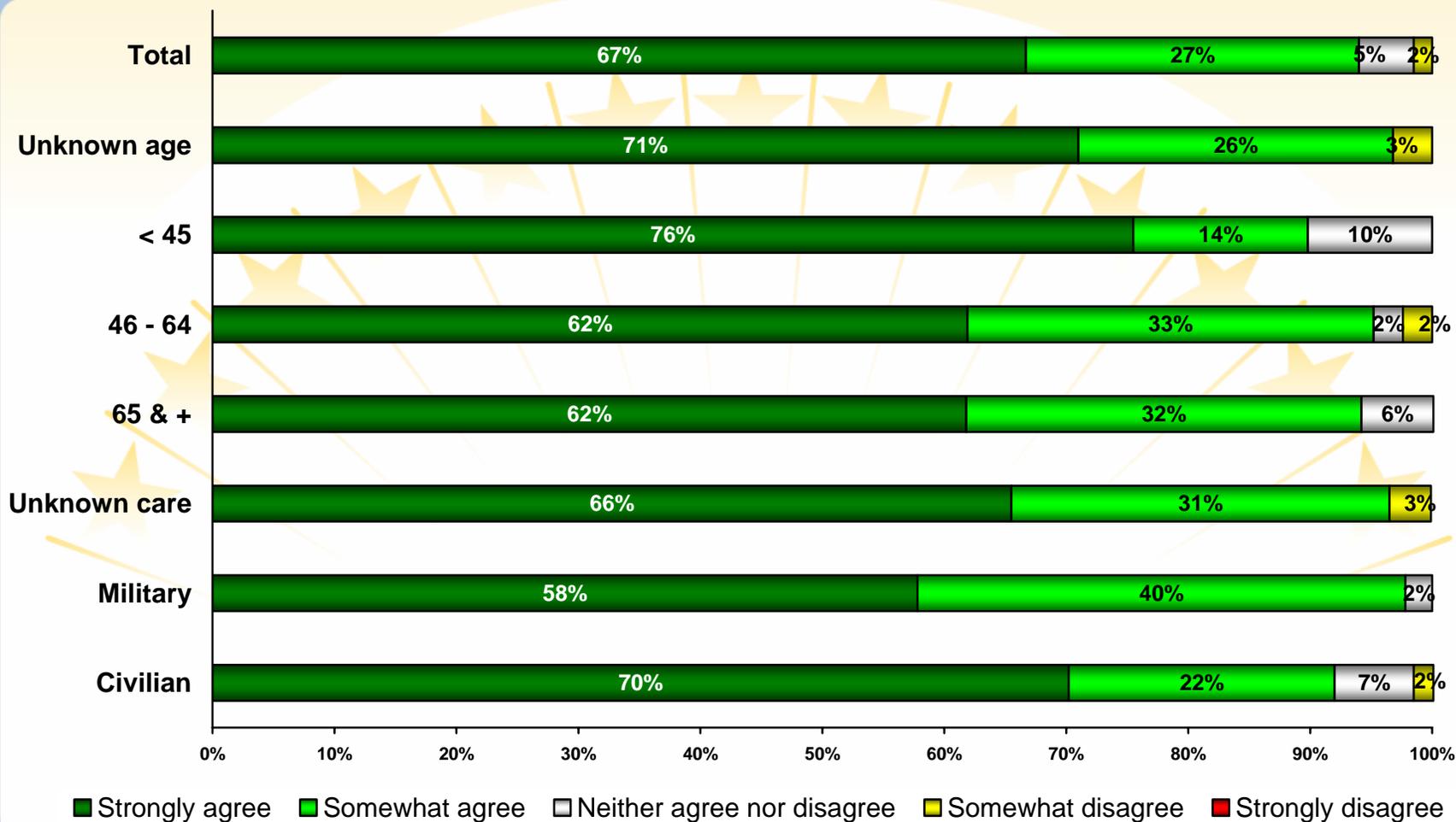


It's important that I be involved in my own medical decisions.



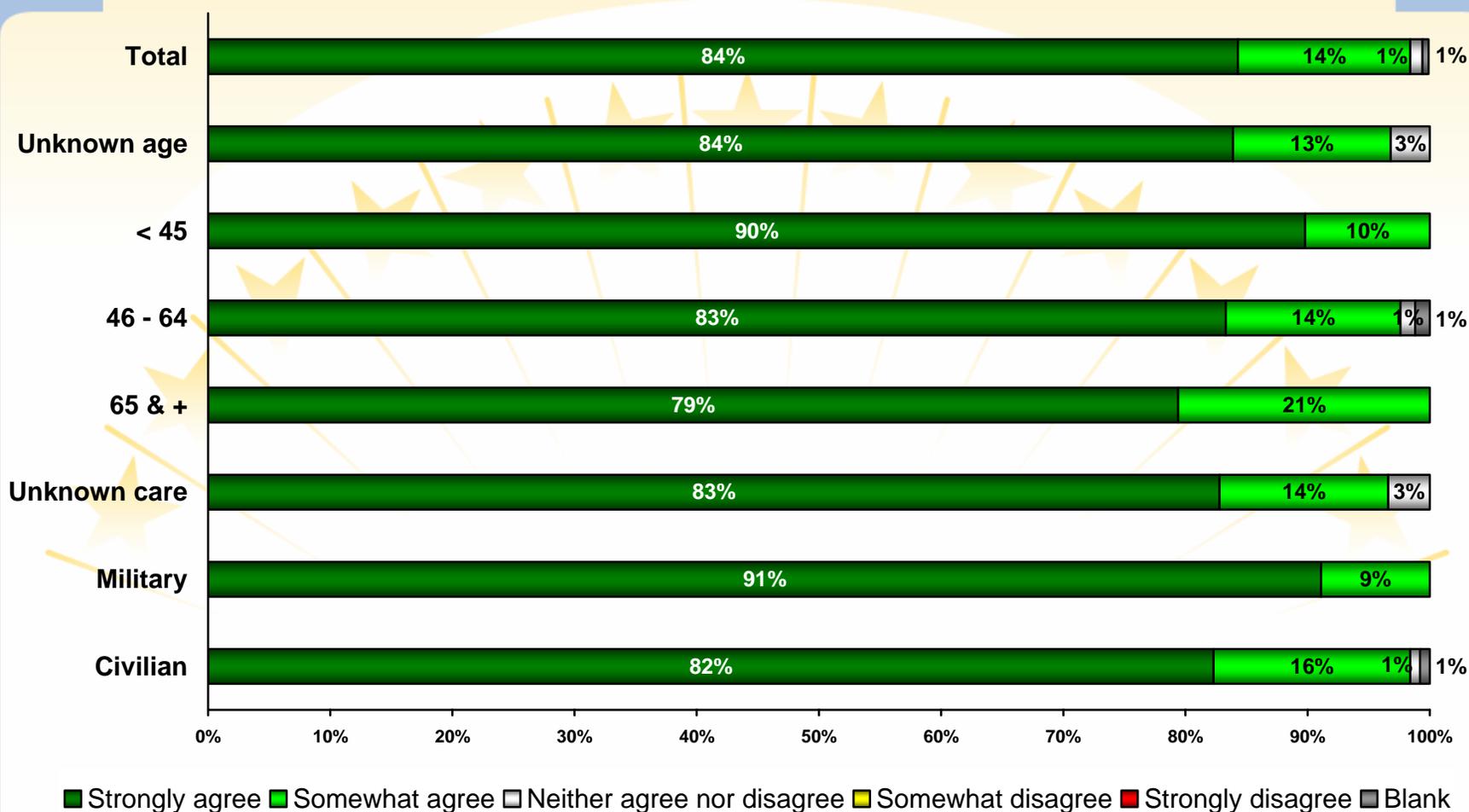


I'd rather be given many choices about what's best for my health than to have the doctor make the decision for me.



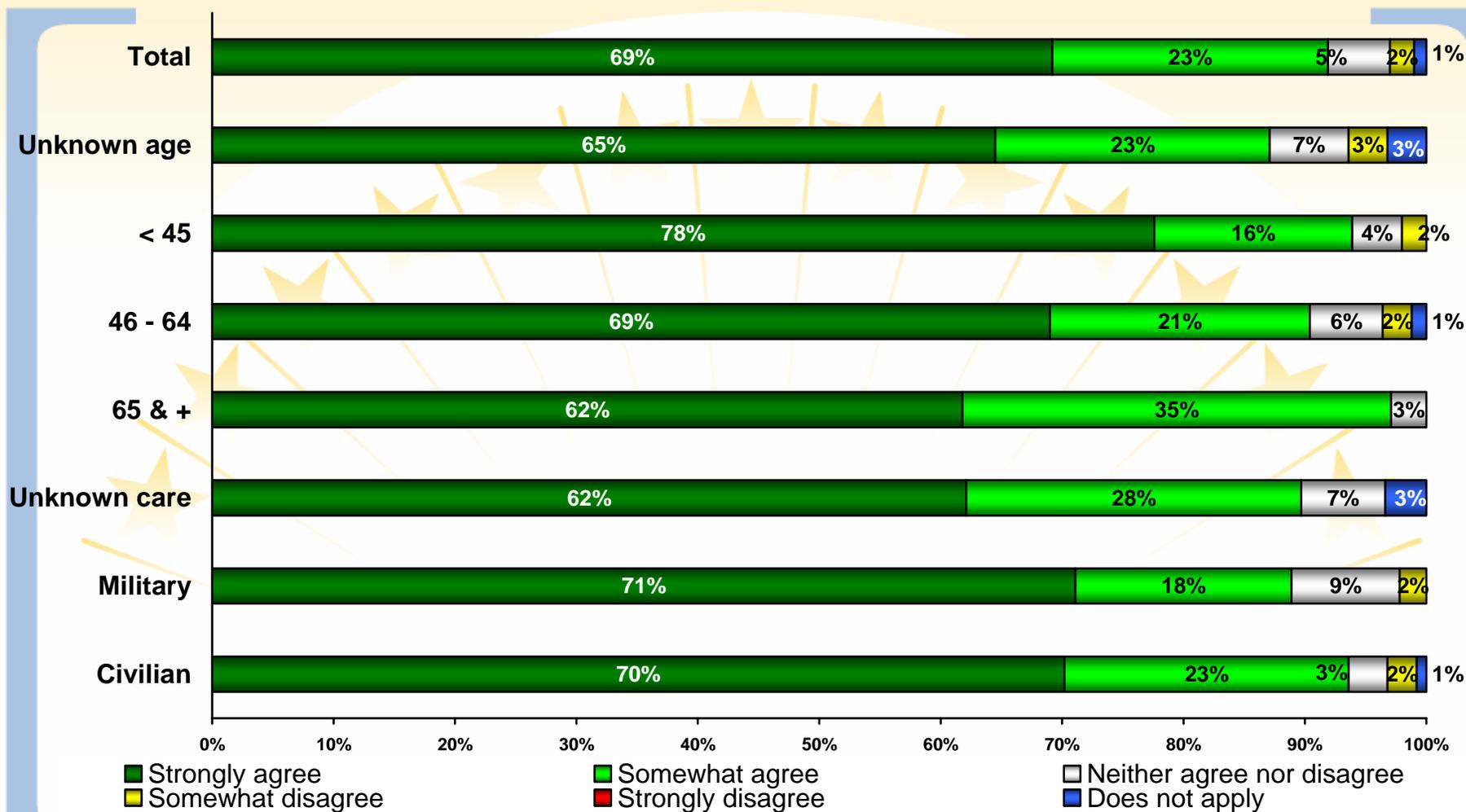


Participating in my health care decisions is good for my health.



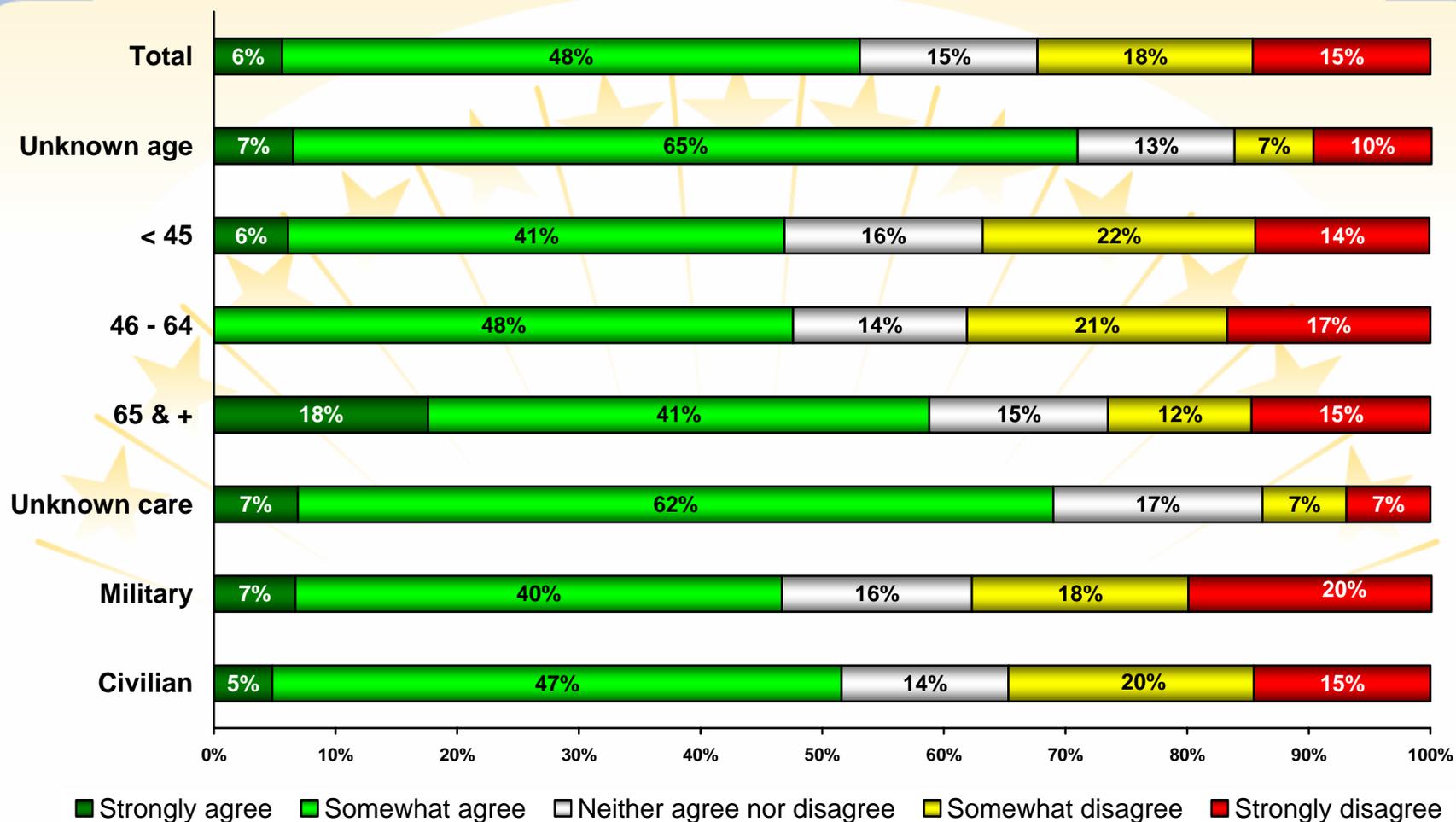


I tend to want to get a second expert opinion when faced with a serious medical decision.



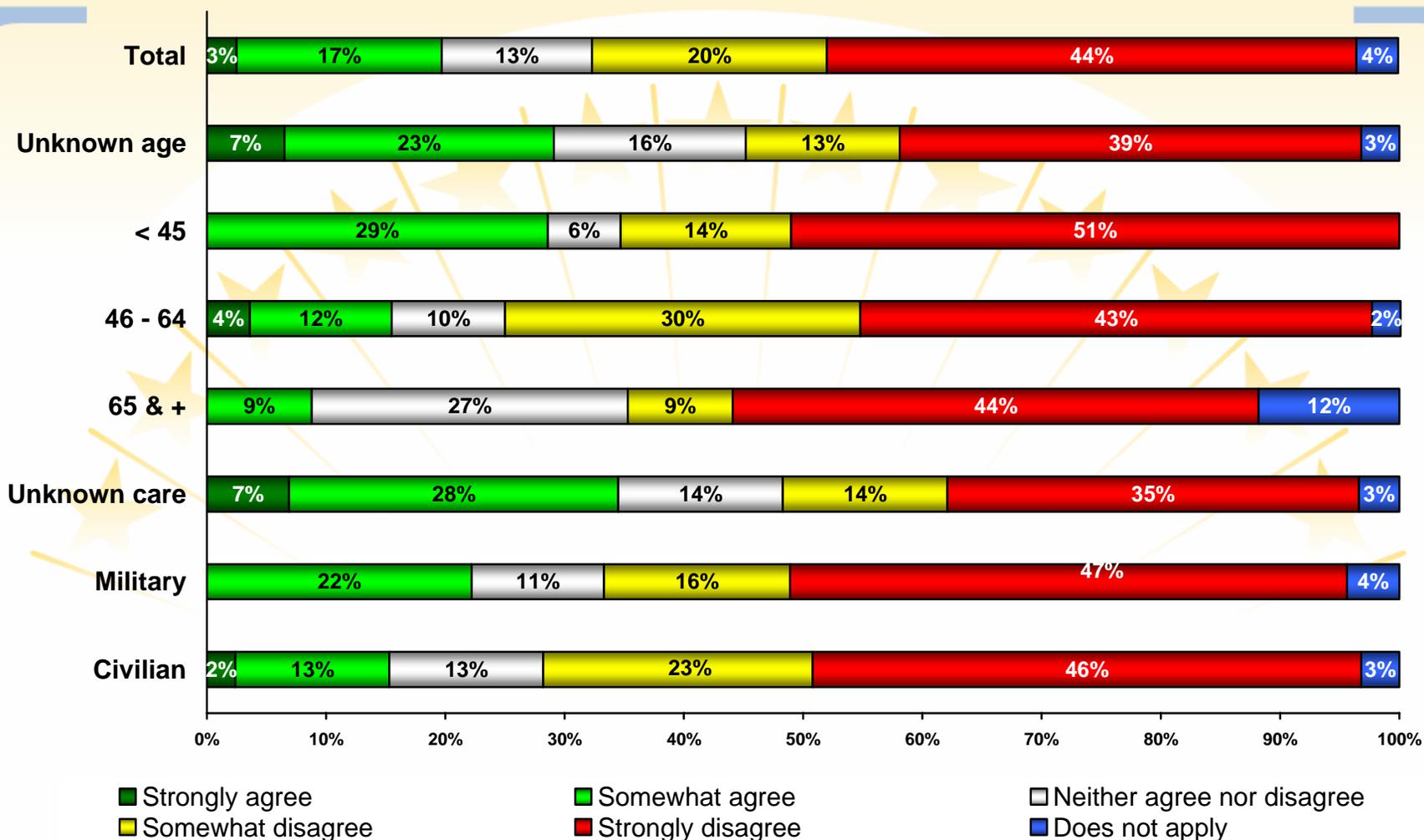


I trust health professionals to make health care decisions for me.



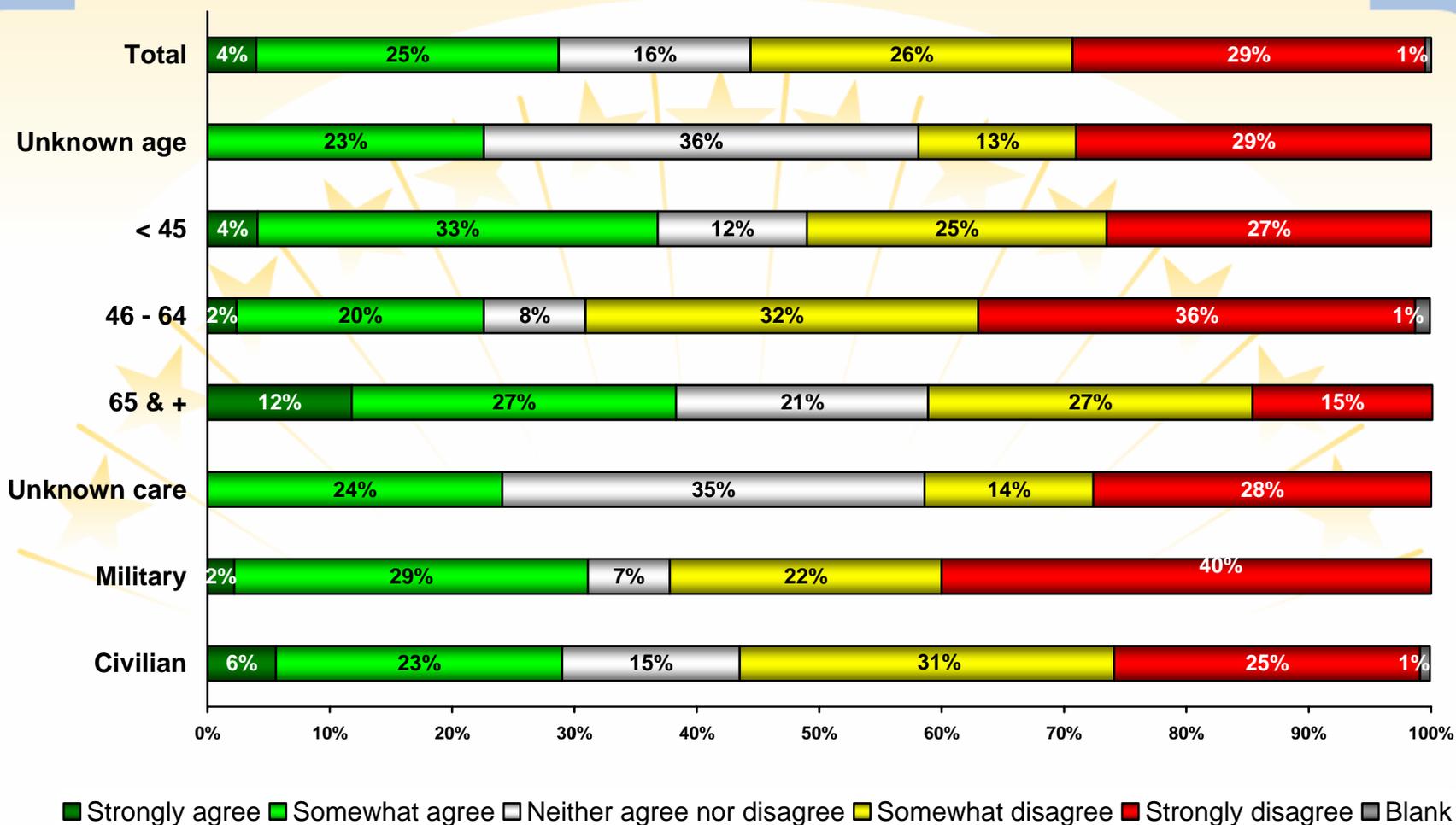


I am really busy and don't always have time to make health care decisions for myself.



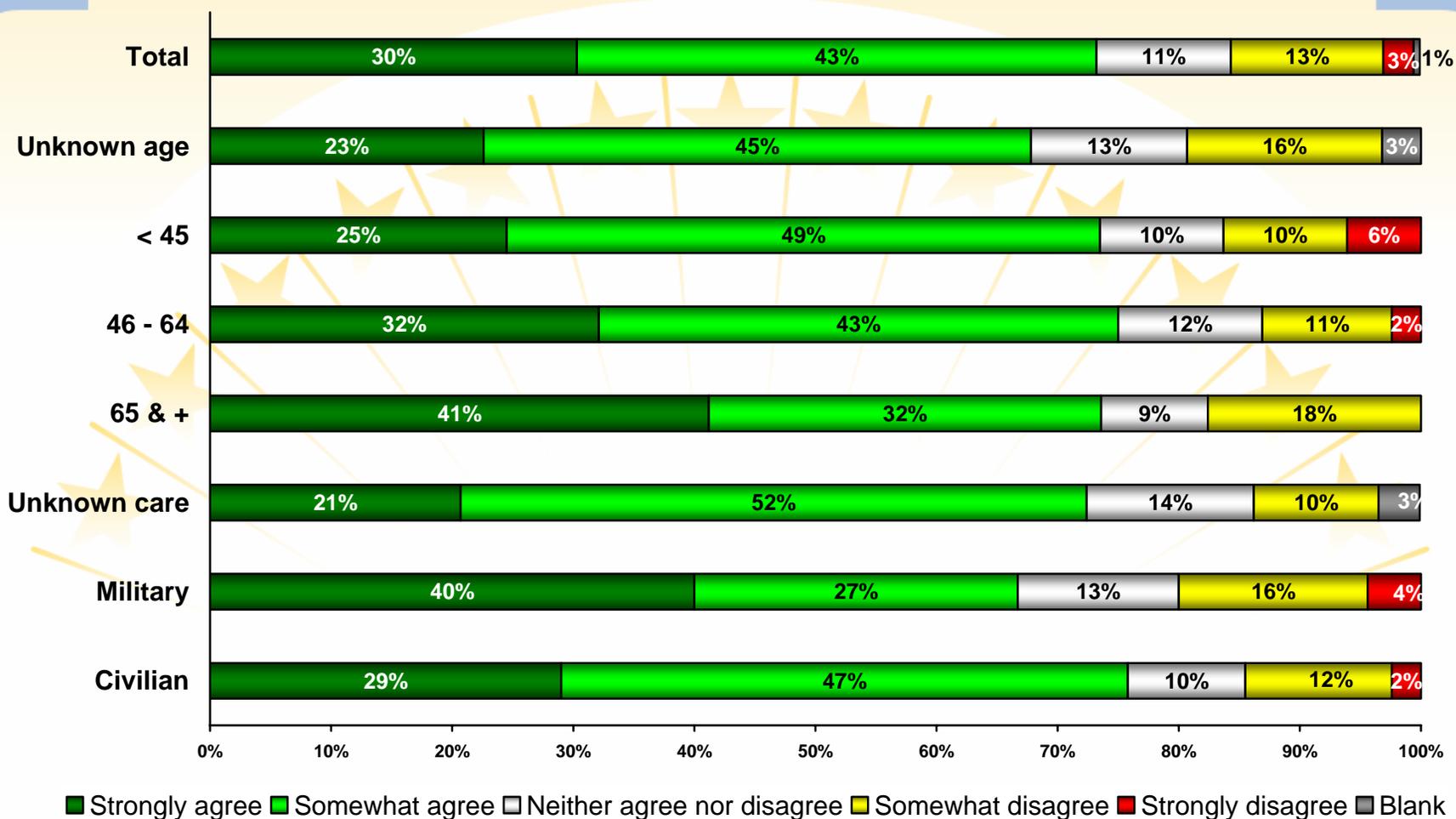


I lack the expertise to make my own health care decisions.



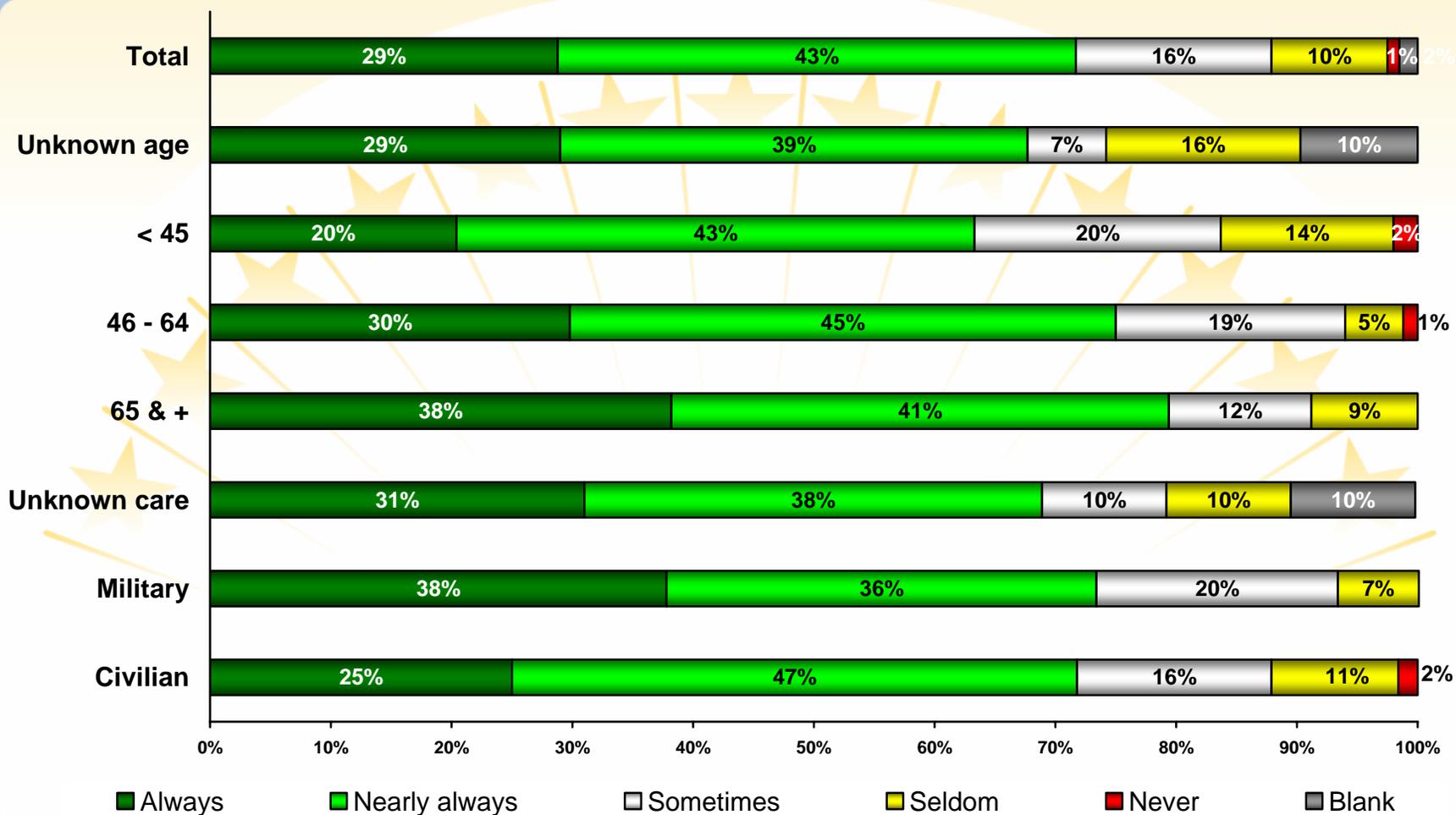


There is continual, open, and honest communication between me and the medical staff.



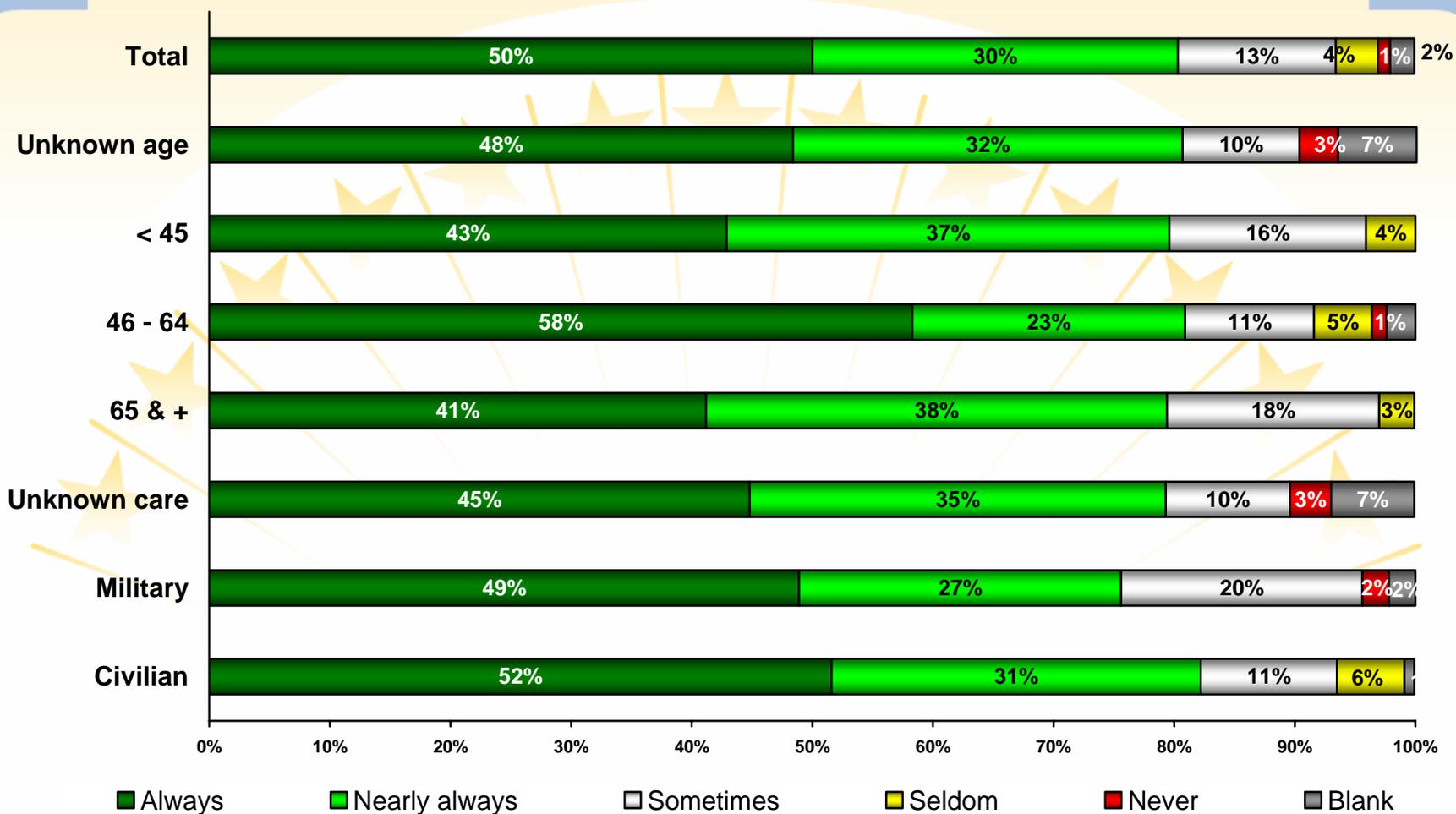


My doctors and nurses have appropriate access to my record of previous health care encounters, either a paper copy or via a computer system.



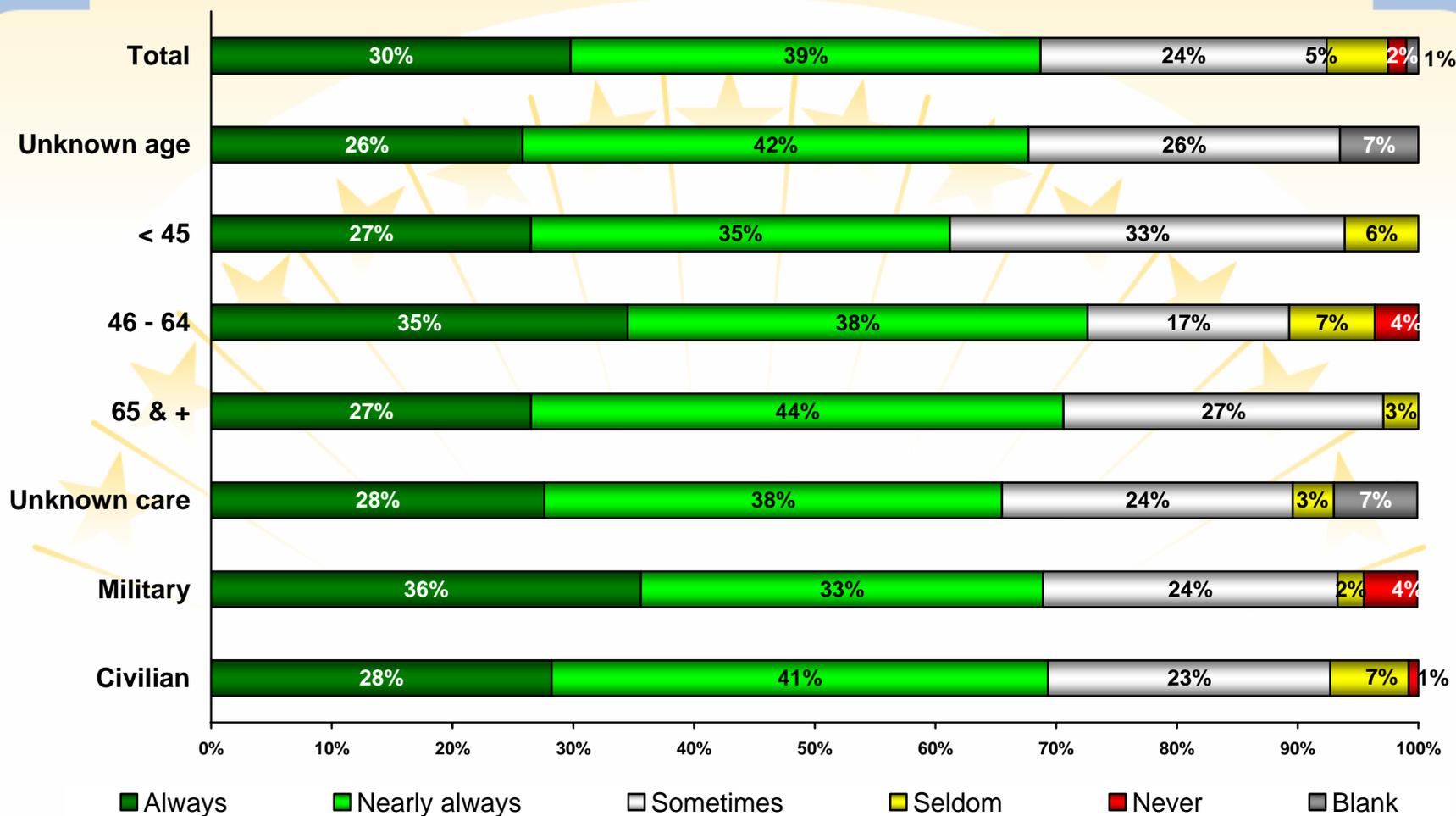


During a typical stay or visit, my provider asks if I have any questions.



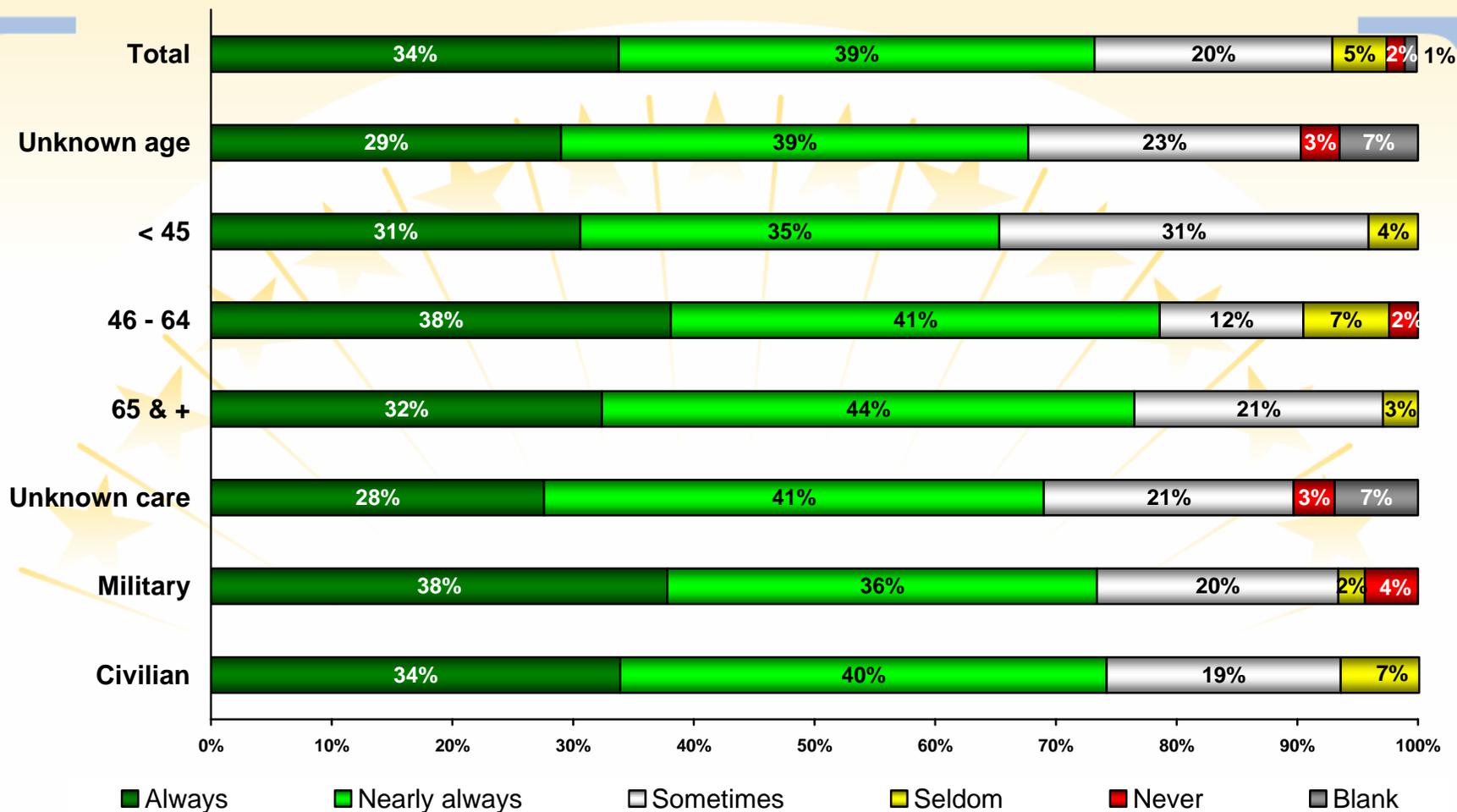


My provider checks with me to ensure I understand responses to my questions.



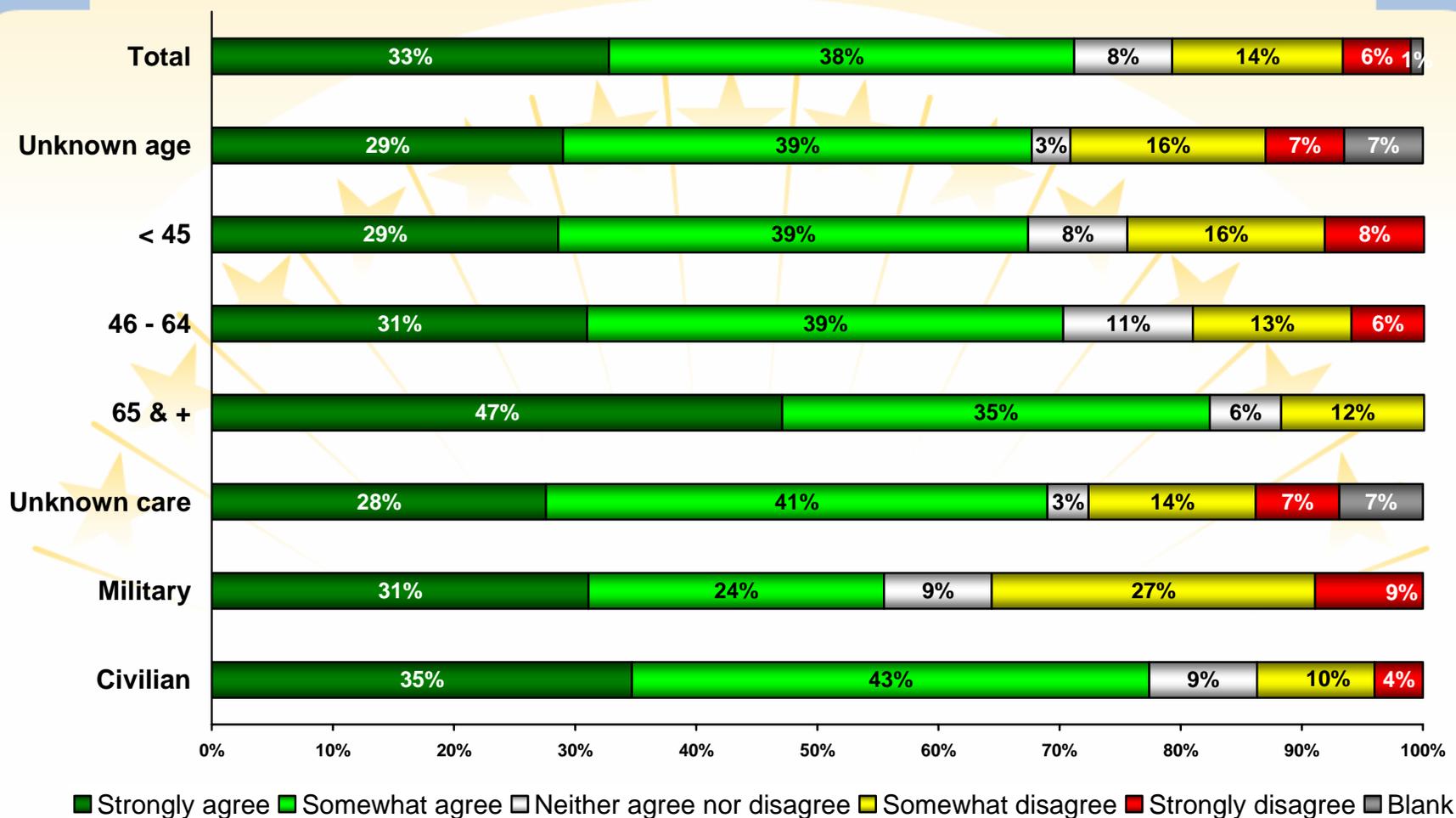


My provider checks with me to ensure I understand instructions.



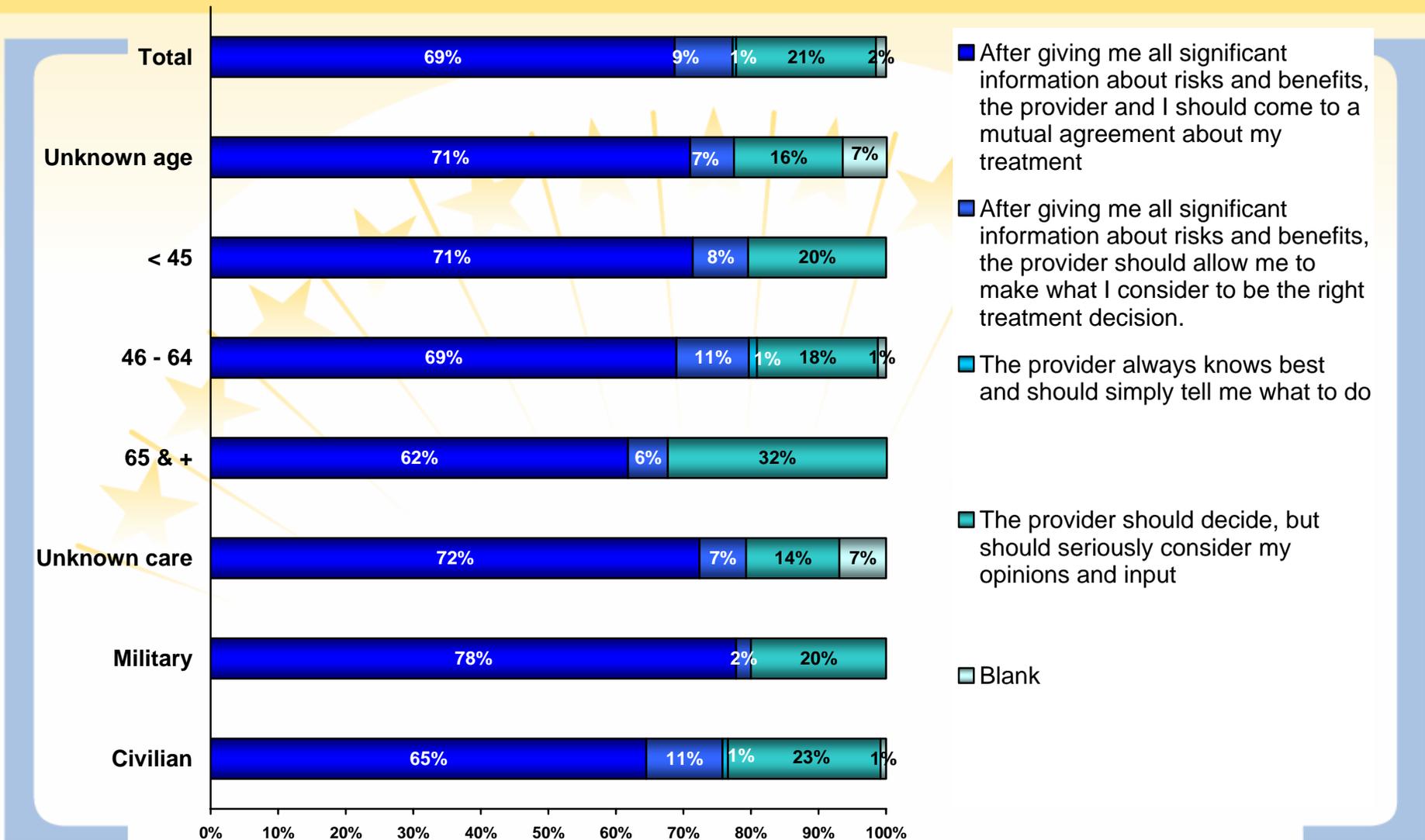


I have the ability to ask follow-up questions about my visit or obtain medical advice without having to make an appointment.



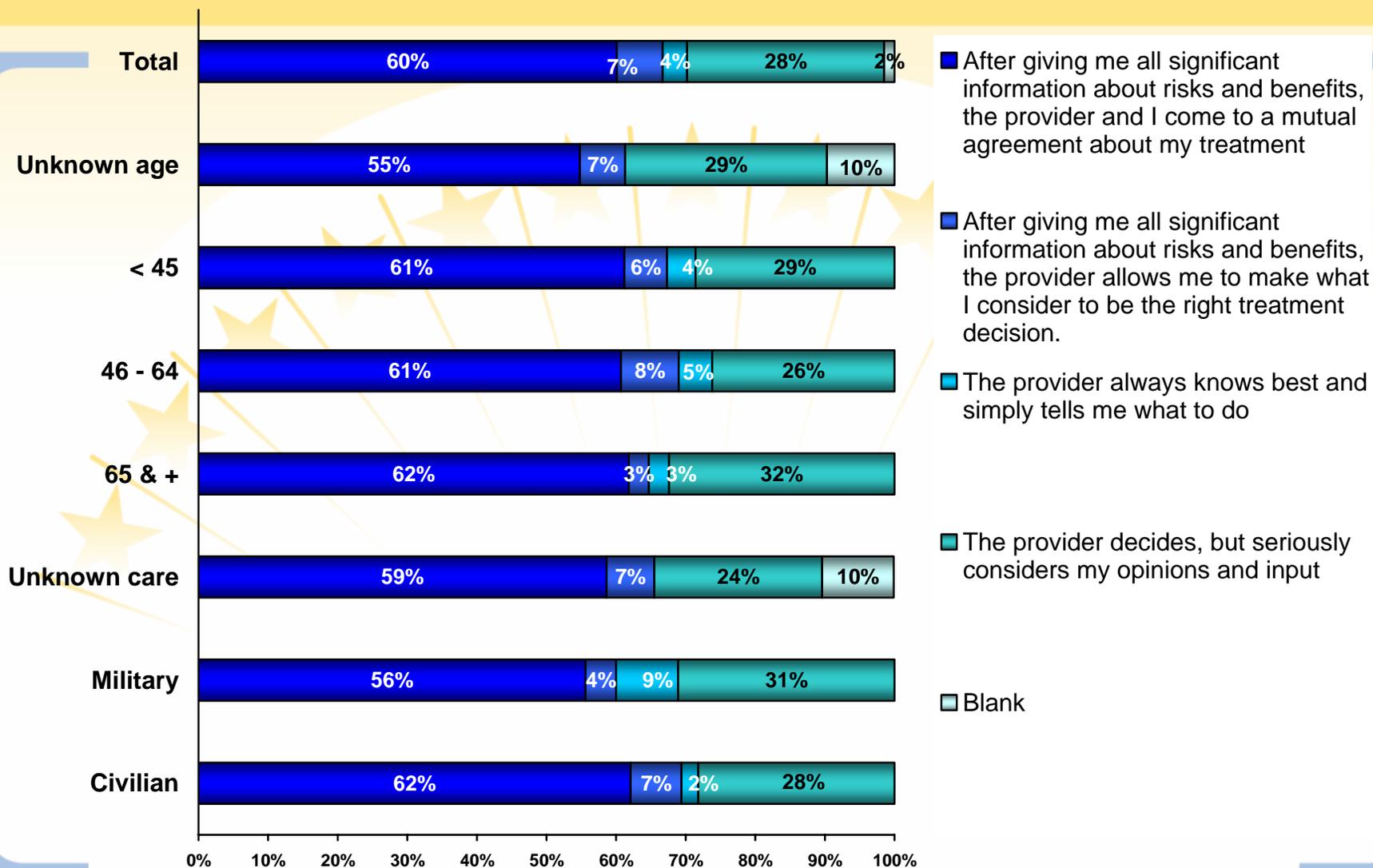


Who should make treatment decisions?





Who does make treatment decisions?



■ After giving me all significant information about risks and benefits, the provider and I come to a mutual agreement about my treatment

■ After giving me all significant information about risks and benefits, the provider allows me to make what I consider to be the right treatment decision.

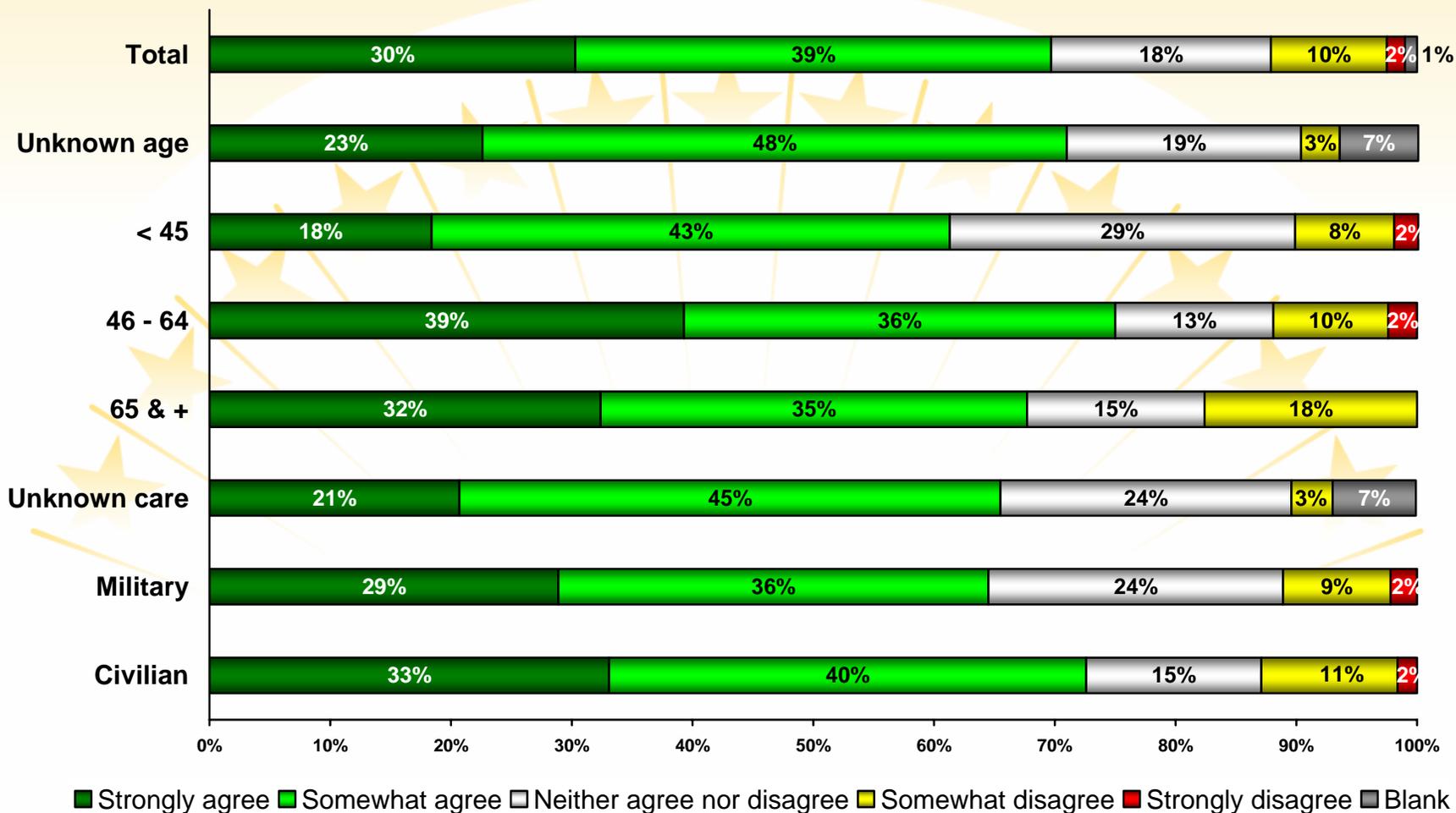
■ The provider always knows best and simply tells me what to do

■ The provider decides, but seriously considers my opinions and input

□ Blank

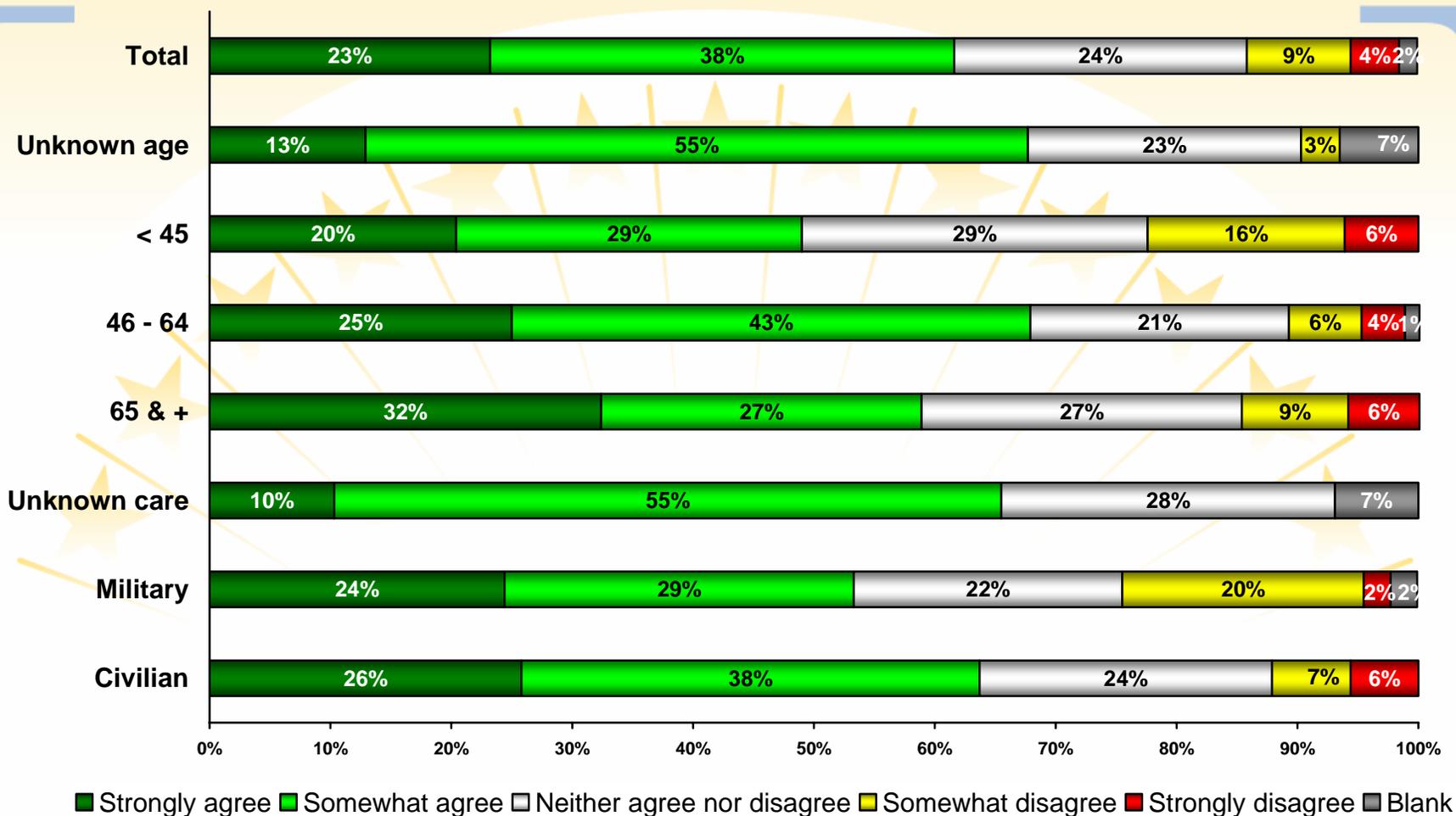


My provider makes it clear to me that I share essential responsibilities for my treatment decisions.



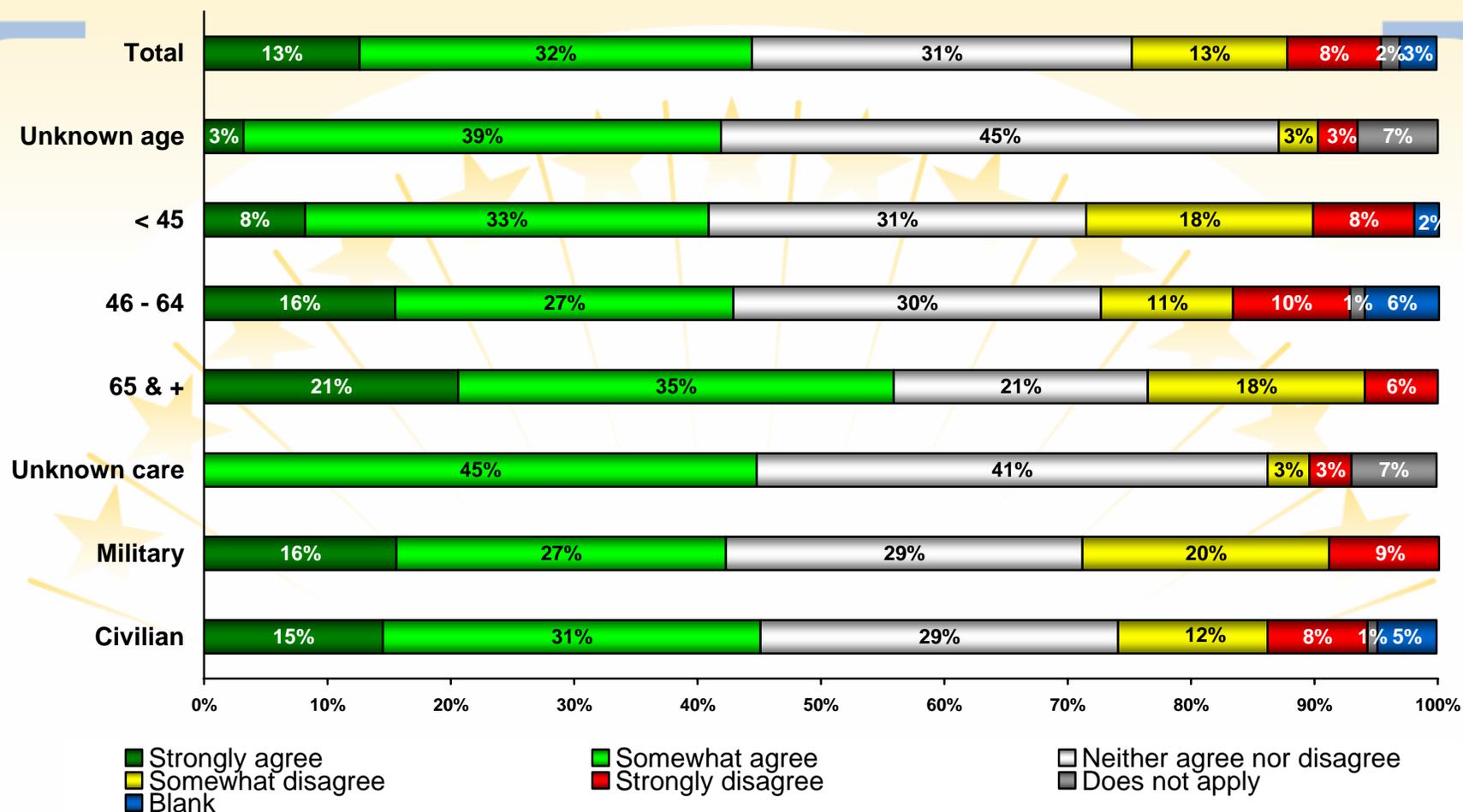


The hospital or clinic's information and educational materials (pamphlets, brochures, TRICARE Web pages) reinforce the fact that patients are essential members of the health care team.



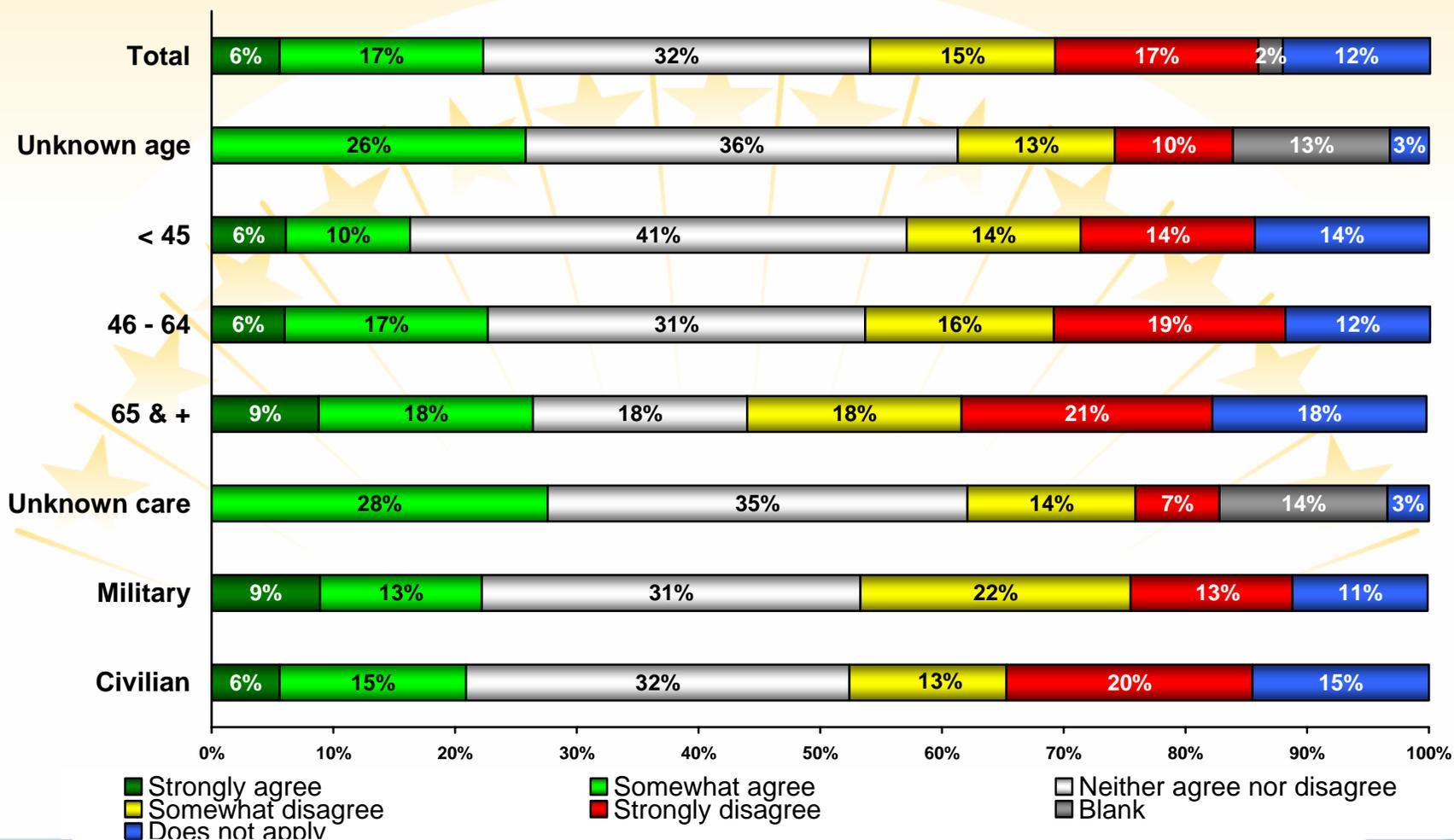


Hospital and clinic policies encourage my family's involvement in decision-making regarding



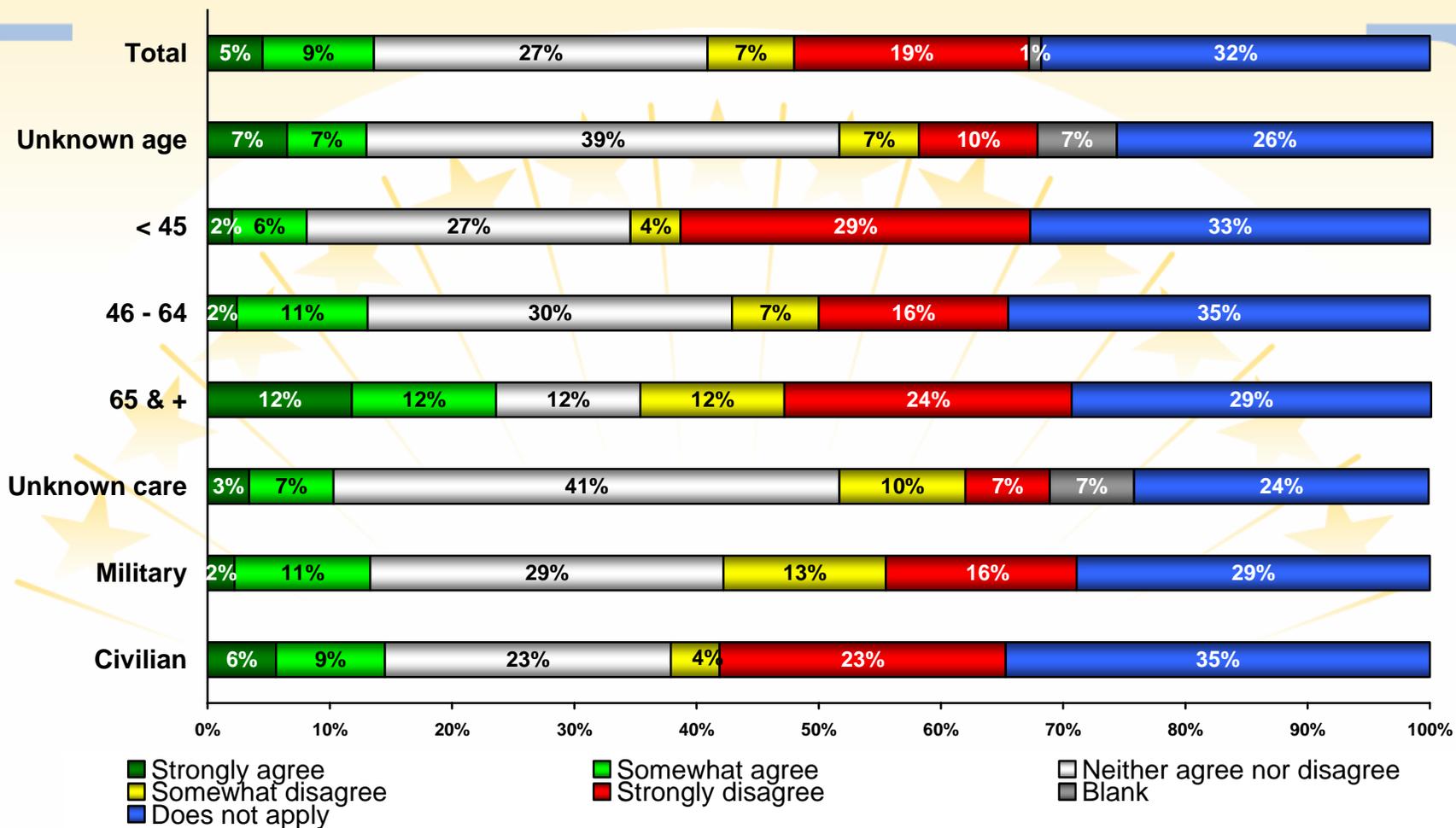


There is always open disclosure by staff, with me regarding all errors, whether or not adverse events occur.



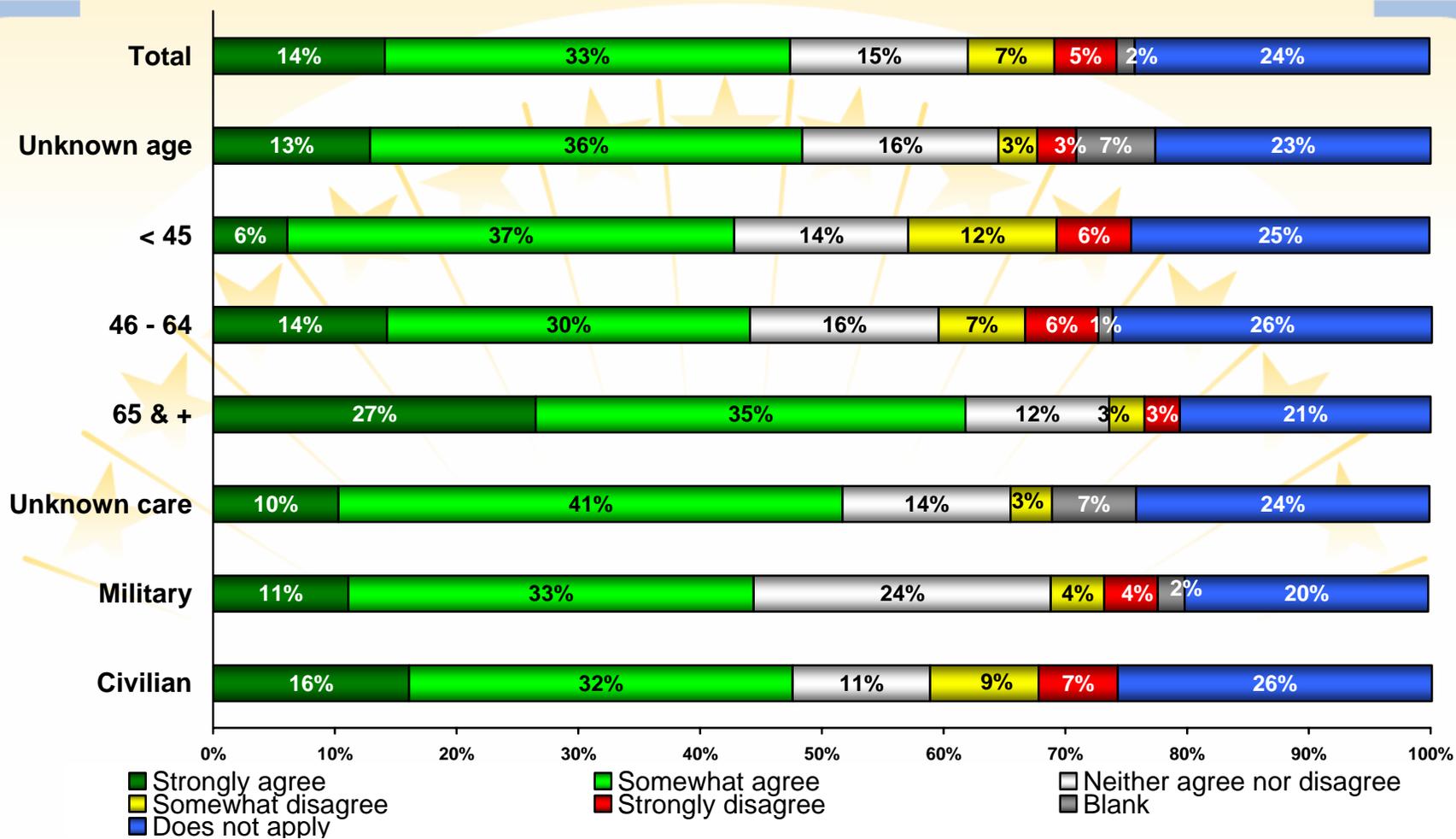


I have the opportunity to participate in treatment team meetings to plan care for complex issues.



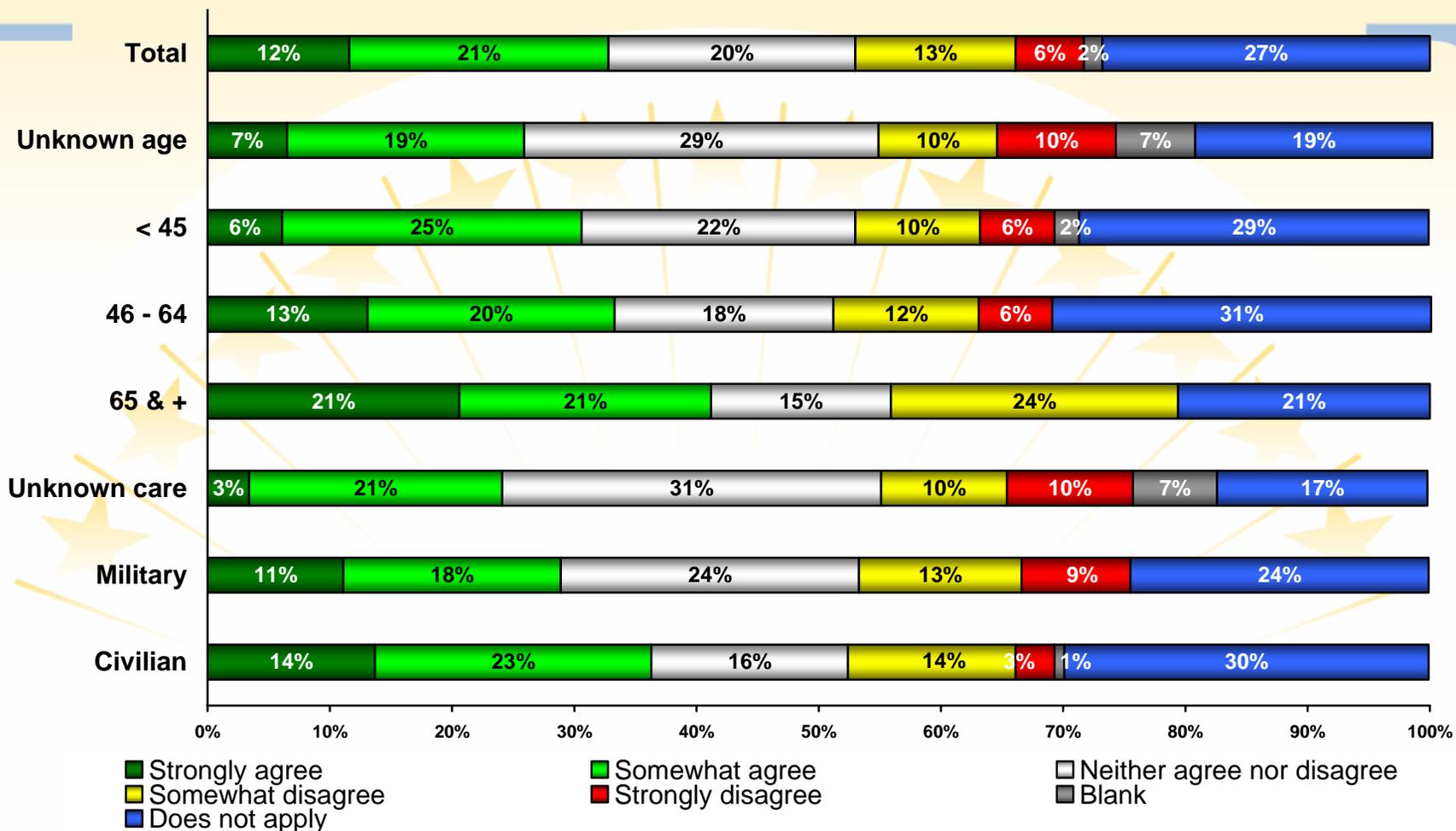


The medical staff collaborates with me to manage pain.





Patients are encouraged to participate in making arrangements for the patient's continuing care from the hospital from the beginning of hospitalization.





What health education information resources are made available to you by your health plan? [MARK ALL THAT APPLY]

