

What is TRICARE Online Prescription Refill?

TRICARE Online (TOL) Prescription (Rx) Refill allows beneficiaries to request one or more prescription refills from their MTF or satellite/clinic associated with their MTF, check the status of their prescriptions, and link to the TRICARE Mail Order Pharmacy (TMOP).

To request prescription refills from your MTF, satellite/clinic associated with your MTF and or check the status of your prescription refills you will need only the following information:

- The last four (4) digits of your sponsor's SSN
- The numeric portion of the prescription number(s) to be refilled
- Your preferred pick-up location

For More Information

Please contact TOL

Customer Service

available 24/7

Tel. 1-800-600-9332 CONUS

OCONUS telephone numbers

are located at

www.tricareonline.com

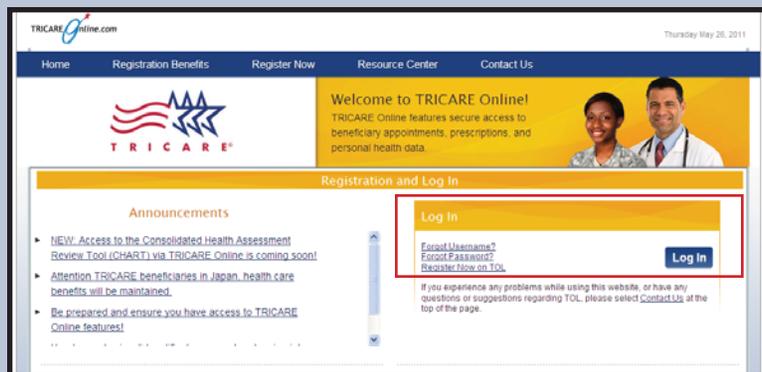


TRICARE Online Prescription Refill

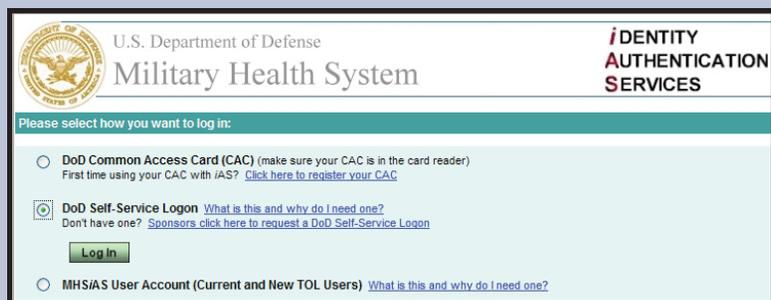


How Do I Access TOL Rx Refill?

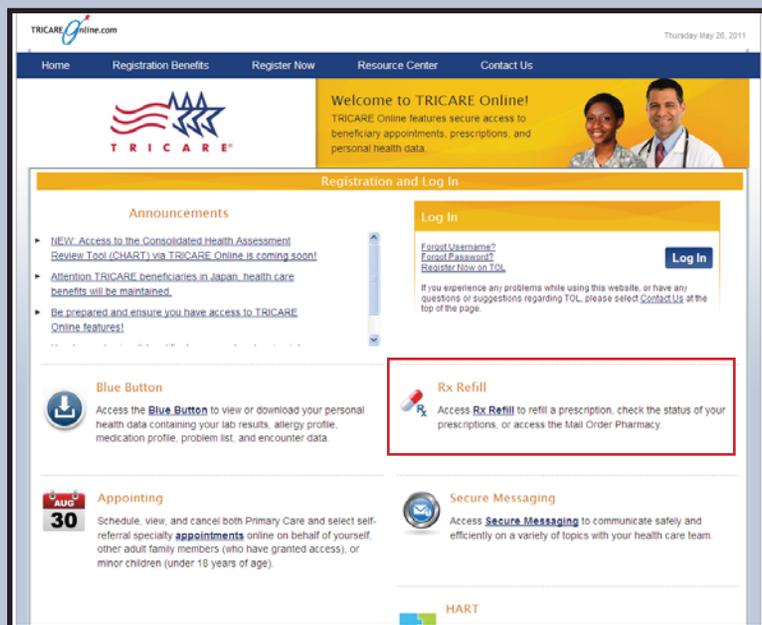
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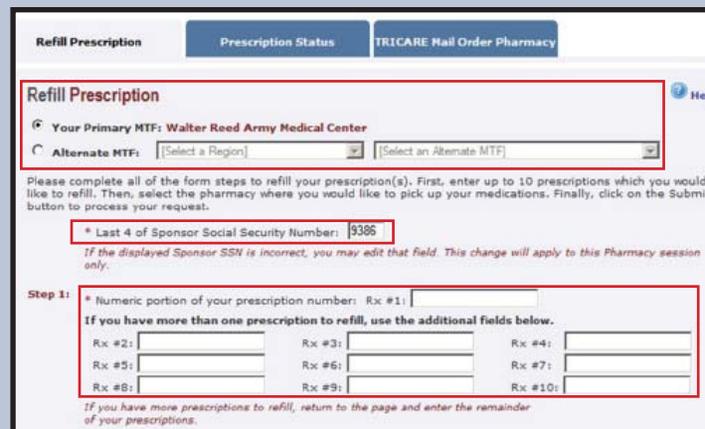
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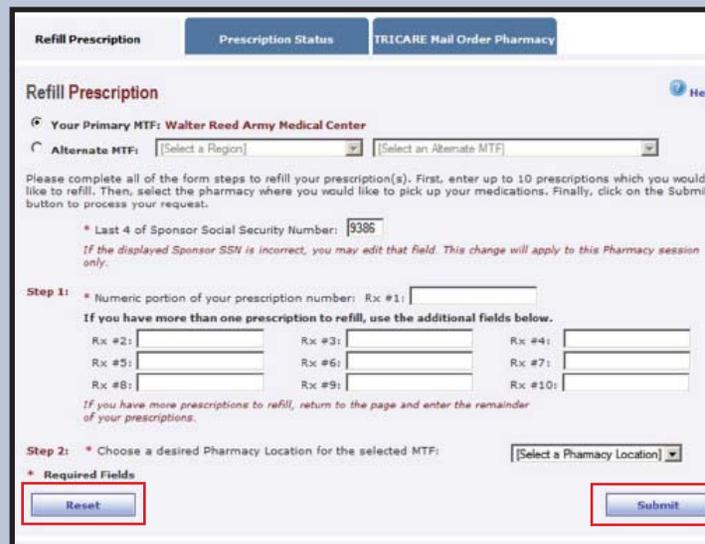
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1

Go to the TOL Homepage located at www.tricareonline.com.

2

Log into TOL using your CAC, DS Logon, or MHSIAS User Account.

3

Click the “Rx Refill” link to access TOL Rx Refill.

4

Complete Rx Refill Information; Select your Rx Refill location using the “Your Primary MTF or Alternate MTF” drop boxes, Confirm the last 4 digits of the sponsor’s social security number, Enter the numeric portion of your prescription number, and Select a pick up location.

5

Click “Submit” to process the Rx Refill request or click “Reset” to restart the Rx Refill process.