

TRICARE BENEFICIARY BULLETIN – OCTOBER 22 - 722 WORDS

(606)

LEAD MUSIC (:03)

THIS IS THE TRICARE BENEFICIARY BULLETIN, AN UPDATE ON THE LATEST NEWS TO HELP YOU MAKE THE BEST USE OF YOUR TRICARE BENEFIT. I'M AUSTIN CAMACHO (:10)

FIRST UP: LORRAINE CWIEKA TELLS US A NEW CONTRACT BRINGS POSITIVE CHANGES FOR TRICARE OVERSEAS BENEFICIARIES.

INTERNATIONAL SOS ASSISTANCE INCORPORATED HAS BEEN SELECTED BY TRICARE MANAGEMENT ACTIVITY AS THE CONTRACTOR FOR THE TRICARE OVERSEAS PROGRAM OR TOP.

INTERNATIONAL SOS ASSISTANCE WILL PROVIDE DEPARTMENT OF DEFENSE BENEFICIARIES WITH COMPREHENSIVE HEALTH CARE SUPPORT SERVICES FOR

“A GOVERNMENT TRANSITION MANAGEMENT TEAM IS IN PLACE AND FUNCTIONING ALREADY,” SAID REAR ADMIRAL CHRISTINE HUNTER, DEPUTY DIRECTOR, TRICARE MANAGEMENT ACTIVITY. “THE TEAM WILL OVERSEE ALL CONTRACTOR START-UP TASKS AND ENSURE A SMOOTH TRANSITION. WE LOOK FORWARD TO WORKING IN

FOR MORE INFORMATION ON THE TRICARE OVERSEAS
PROGRAM VISIT [HTTP://WWW.TRICARE.MIL/TOPCONTRACT](http://www.tricare.mil/topcontract).
FOR TRICARE MANAGEMENT ACTIVITY, I'M LORRAINE CWIEKA.

NEXT, UNDERSTANDING THE TRICARE PHARMACY BENEFIT.

TRICARE OFFERS FOUR PHARMACY OPTIONS TO MEET YOUR
PRESCRIPTION MEDICATION NEEDS. THESE CHOICES ALLOW

YOU TO FILL YOUR PRESCRIPTIONS WHENEVER, WHEREVER AND HOWEVER YOU SEE FIT.

WITH A WRITTEN PRESCRIPTION AND A VALID UNIFORMED SERVICES IDENTIFICATION OR ID CARD, YOU MAY CHOOSE TO USE THE MILITARY TREATMENT FACILITY PHARMACY, TRICARE MAIL ORDER PHARMACY, TRICARE RETAIL NETWORK PHARMACY; OR NON-NETWORK RETAIL PHARMACY.

FILLING YOUR PRESCRIPTIONS AT AN MTF MAY BE THE BEST AND LEAST EXPENSIVE OPTION. YOU CAN GET UP TO A 90-DAY SUPPLY OF MOST MEDICATIONS FREE OF CHARGE, AS LONG AS THEY ARE ON THE MTF FORMULARY.

THE DEPARTMENT OF DEFENSE HAS A MANDATORY GENERIC DRUG USE POLICY. THIS MEANS THAT YOU WILL RECEIVE A GENERIC PRODUCT INSTEAD OF A BRAND-NAME PRODUCT WHENEVER A GENERIC EQUIVALENT EXISTS.

WITH GENERICS, YOU PAY A LOWER COST-SHARE. FOR A BRAND-NAME DRUG TO BE DISPENSED INSTEAD OF ITS

FOR MORE INFORMATION ON FILLING PRESCRIPTIONS WITH
TRICARE, VISIT THE PRESCRIPTIONS AREA AT
WWW.TRICARE.MIL/MYBENEFIT

AND FINALLY, TRICARE IS HERE TO HELP YOU. HERE IS ANNEMARIE FELICIO WITH THE REPORT.

WITH SO MANY DECISIONS TO MAKE EVERY DAY, IT'S GOOD TO KNOW THAT WHEN IT COMES TO YOUR HEALTH CARE THE ANSWERS ARE NEVER MORE THAN A PHONE CALL OR MOUSE CLICK AWAY.

WHEN QUESTIONS ARISE, YOUR REGIONAL CONTRACTOR IS YOUR PRIMARY POINT OF CONTACT. TRICARE'S THREE REGIONAL CONTRACTORS ARE HEALTH NET FEDERAL SERVICES; HUMANA MILITARY HEALTHCARE SERVICES, AND TRIWEST HEALTHCARE ALLIANCE CORPORATION.

EACH REGIONAL CONTRACTOR MAINTAINS A WEB SITE, TOLL-FREE CUSTOMER SERVICE CALL CENTER AND TRICARE SERVICE CENTERS TO ASSIST YOU. YOU CAN GET HELP LOCATING PROVIDERS FOR ROUTINE AND SPECIALTY CARE.

IF YOU HAVE QUESTIONS ABOUT ELIGIBILITY, CLAIMS, REFERRALS, APPEALS OR FRAUD INFORMATION, JUST PICK UP THE PHONE OR LOG ON TO YOUR COMPUTER.

WHEN YOU NEED HELP NAVIGATING TRICARE, BENEFICIARY COUNSELING AND ASSISTANCE COORDINATORS OR BCACS CAN ADVISE YOU ON YOUR OPTIONS. BCACS ARE LOCATED AT MILITARY TREATMENT FACILITIES OR MTFS AND TRICARE REGIONAL OFFICES OR TROS.

DEBT COLLECTION ASSISTANCE OFFICERS ARE ALSO LOCATED AT MTFS AND TROS. THEY ARE THERE TO HELP YOU RESOLVE HEALTH CARE COLLECTION-RELATED ISSUES. IF YOU RECEIVE A NEGATIVE CREDIT RATING OR ARE SENT TO A COLLECTION AGENCY BECAUSE OF ISSUES RELATING TO TRICARE, PLEASE CONTACT A DEBT COLLECTION ASSISTANCE OFFICER.

VISIT WWW.TRICARE.MIL/BCACDCAO FOR AN ONLINE DIRECTORY.

FOR TRICARE MANAGEMENT ACTIVITY, I'M ANNEMARIE
FELICIO.

AND THAT'S TODAY'S TRICARE BENEFICIARY BULLETIN. WE'LL
HAVE MORE NEWS YOU CAN USE NEXT WEEK. (:03)

TAIL MUSIC (:03)