



**OFFICE OF THE ASSISTANT SECRETARY OF DEFENSE  
HEALTH AFFAIRS**

7700 ARLINGTON BOULEVARD, SUITE 5101  
FALLS CHURCH, VA 22042-5101

TRICARE  
MANAGEMENT  
ACTIVITY

[Beneficiary First Name, Middle Initial, Last Name, Cadency]

[Beneficiary Address Line 1]

[Beneficiary Address Line 2]

[Beneficiary Address City, State, Zip Code, Zip Plus 4]

[Beneficiary Address Country]

[DATE OF LETTER]

Dear [INSERT BENEFICIARY NAME],

On January 1, 2013, TRICARE Management Activity will begin a demonstration project for TRICARE Overseas Program (TOP) Standard beneficiaries who live in the Philippines and receive care in designated demonstration areas. A phased approach will be used to implement the Philippine Demonstration in multiple locations. The current schedule is as follows:

Phase I	January 1, 2013	Metro Manila; Angeles City, Pampanga; Olongapo City, Zambales; and Orion, Bataan  <b>Note:</b> Metro Manila is defined as the metropolitan region encompassing the city of Manila and its surrounding areas in the Philippines. It is composed of 17 cities: the city of Manila, Caloocan, Las Piñas, Makati, Malabon, Mandaluyong, Marikina, Muntinlupa, Navotas, Pasay, Pasig, Parañaque, Quezon City, San Juan, Taguig, Valenzuela, and the Municipality of Pateros.
Phase II	January 1, 2014	General Trias, Cavite; Naic, Cavite; Bacoor, Cavite; Imus, Cavite; and Cavite City, Cavite
Phase III	July 1, 2014	Iloilo City, Iloilo

Within these designated areas, you will be required to see approved demonstration providers who have agreed to comply with certain TRICARE requirements and business processes in order to receive payment from TRICARE for your health care claims.

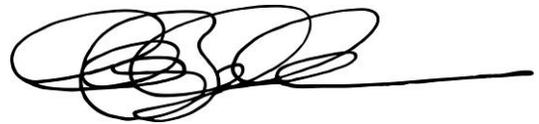
International SOS Assistance, Inc. (International SOS), the TOP contractor, and its subcontractor, Global 24 Network Services, will administer the Philippine Demonstration. The list of approved demonstration providers is posted on the TOP Web site at [www.tricare-overseas.com](http://www.tricare-overseas.com).

The benefits of seeing approved demonstration providers include the following:

- You will have access to providers who provide quality medical care.
- You will not have to file claims—approved demonstration providers have agreed to file claims on your behalf.
- You will be responsible for your deductible and cost-shares, but you will not be required to make up-front payments—approved demonstration providers have agreed to collect only the applicable deductible and cost-shares after receiving the TRICARE explanation of benefits.
- You will have reduced out-of-pocket costs—approved demonstration providers have agreed to accept established reimbursement rates, so you will be responsible only for your applicable deductible and cost-shares. You are required to provide your physical address on claims in order to receive the reduced out-of-pocket costs. P.O. boxes are not acceptable.

We at TRICARE are proud to serve our nation's military heroes and their families, and we are committed to providing the best possible health care.

Sincerely,

A handwritten signature in black ink, appearing to read 'W. Gamble', with a long horizontal line extending to the right.

W. Bryan Gamble, M.D., FACS  
Brigadier General, US Army  
Deputy Director  
TRICARE Management Activity

Attachment:  
Frequently Asked Questions



## PHILIPPINE DEMONSTRATION FREQUENTLY ASKED QUESTIONS

### When will the Philippine Demonstration begin?

A phased approach will be used to implement the Philippine Demonstration in multiple locations. The current schedule is as follows:

Phase I	Phase II	Phase III
<b>January 1, 2013</b>	<b>January 1, 2014</b>	<b>July 1, 2014</b>
Metro Manila; <sup>1</sup> Angeles City, Pampanga; Olongapo City, Zambales; and Orion, Bataan	General Trias, Cavite; Naic, Cavite; Bacoor, Cavite; Imus, Cavite; and Cavite City, Cavite	Iloilo City, Iloilo

1. *Metro Manila is defined as the metropolitan region encompassing the city of Manila and its surrounding areas in the Philippines. It is composed of 17 cities: the city of Manila, Caloocan, Las Piñas, Makati, Malabon, Mandaluyong, Marikina, Muntinlupa, Navotas, Pasay, Pasig, Parañaque, Quezon City, San Juan, Taguig, Valenzuela, and the Municipality of Pateros.*

### How do I know if I am eligible to take part in the demonstration?

If you reside in the Philippines and you are a TRICARE Overseas Program (TOP) Standard beneficiary, you are eligible to participate in the TRICARE Philippine Demonstration. Eligibility is determined by your physical address listed on health care claims, regardless of the address listed in the Defense Enrollment Eligibility Reporting System (DEERS).

### Is participation in the TRICARE Philippine Demonstration mandatory?

No. Participation in the Philippine Demonstration is voluntary. However, if you choose to receive care from a non-approved provider in a demonstration area, TRICARE will not cost-share on your claim.

### What are my cost-shares under the TRICARE Philippine Demonstration?

TOP Standard beneficiaries will be responsible for the appropriate deductible and cost-shares. For a family, the annual deductible is \$300; for an individual, the annual deductible is \$150. For retirees, there is a 25 percent cost-share for each episode of care, and for active duty family members, there is a 20 percent cost-share for each episode of care. Cost-shares must be paid by the beneficiary.

### I am currently seeing a provider for an ongoing episode of care (e.g., broken limb). Can I continue to see my current provider, even if he or she is not an approved demonstration provider?

Beneficiaries who are engaged in an ongoing episode of care with a non-approved provider when the demonstration begins, and who wish to continue care with their established provider, will be required to submit a waiver request to International SOS. Additional information about the waiver-request process will be made available on the TOP contractor Web site at [www.tricare-overseas.com](http://www.tricare-overseas.com) prior to the beginning of Phase I health care delivery under the Philippine Demonstration on January 1, 2013.

### What will happen if I seek care in a demonstration area, but do not go to an approved demonstration provider, and do not submit a waiver to International SOS?

Within demonstration areas, if you do not seek care from an approved demonstration provider and you do not receive a waiver, you will be responsible for the **full cost of care**. Outside of the demonstration areas in the Philippines, all TRICARE beneficiaries are still required to see certified providers.

### Where can I find more information?

For the most up-to-date information on the Philippine Demonstration, sign up for e-mail alerts at [www.tricare.mil/subscriptions](http://www.tricare.mil/subscriptions) or visit [www.tricare.mil/philippines](http://www.tricare.mil/philippines).