

How Will the New TRICARE DENTAL PROGRAM Contract Affect Me?

The TRICARE Management Activity (TMA) has selected Metropolitan Life Insurance Company (MetLife) of Bridgewater, New Jersey, as the new administrator of TRICARE Dental Program (TDP). The new dental contract begins May 1, 2012.

Q. How does this news affect me?

A: In partnership with MetLife, TRICARE's top priority is to ensure a smooth and effective transition on behalf of the 2 million TDP enrollees.

Q: Will there be premium and benefit changes?

A: The new contract features new benefits and enhancements including:

- o Decrease in monthly premiums beginning May1, 2012

	Sponsor Only Premium	Single Premium (one family member)	Family Member (more than one person, excluding sponsor)
Active Duty	--	\$10.30	\$30.89
Selected Reserve	\$10.30	\$25.74	\$77.22
Individual Ready Reserve	\$25.74	\$25.74	\$77.22

- o An increase in the annual maximum to \$1,300
- o An increase in the lifetime orthodontic maximum to \$1,750
- o Coverage of posterior resin (white) fillings
- o Additional \$1,200 maximum per year for services related to accidents/injuries
- o No cost shares for scaling and root planning for diabetics
- o Coverage of an additional cleaning during pregnancy

Q: Will I have to change dentists?

A: MetLife has a robust network of more than 78,000 dentists. Many current providers accept MetLife, but in some cases you may have to change dentists if you want to receive the benefits of seeing a network dentist. Enrollees can get care from any dentist; however out-of-pocket costs can be higher when care is delivered by a non-network dentist.

Q: Where do I send my claims?

A: For care received until April 30, 2012, continue to send claims to the current contractor, United Concordia, Inc. For care received beginning May 1, claims should be submitted to MetLife.

Q: What if I live overseas?

A: TDP offers worldwide coverage and beneficiaries living in overseas locations will benefit from all the new enhancements. There is no dental network in overseas locations, and enrollees can visit any overseas dentist. Due to Government efficiencies, there will be a smaller list of TRICARE Overseas Preferred Dentists (TOPDs). TOPDs will be available in areas with larger populations of military families.

Q: I'm enrolled in the TRICARE Retiree Dental Program, does this affect me?

A: No, the TRICARE Retiree Dental Program is administered by Delta Dental of California and is unaffected by the MetLife transition.

Q: Does this affect pharmacy or health care benefits?

A: Those benefits are managed under separate contracts and are not affected by the TDP contract.

Q. Why did TRICARE change contractors?

A: TMA actively engages the services in developing requirements for competitively procured contracts to ensure the highest quality dental health care plan. TMA followed the procedures established by the Federal Acquisition Regulation (FAR) for competitive negotiated acquisitions. The process fosters an impartial and comprehensive evaluation of competitive proposals, leading to a selection which represents the best value to the government.

Q: Where can I get more information about the new contract?

A: Additional information on the new contract is available at www.tricare.mil/TDPcontract. Met Life has also established a web site with updated information at www.metlife.com/TRICARE.

Benefit updates are also available at www.tricare.mil or by email alerts. Sign up at www.tricare.mil/subscriptions.