



Captain James A. Lovell FHCC: Joint Venture Review



2011 VA/DoD Joint Venture Conference October 18-20, 2011

Captain James A. Lovell Federal Health Care Center (FHCC)

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Overview

- Lovell FHCC Video
- Review & Highlights of 1st year
- Lovell FHCC Strategic Plan
- Challenges
- Updates:
 - IM/IT: Current Status
 - Rad/Pharmacy/Allergy
- Visits & Inspections
- Next Burning Platform
- Questions



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VA Core Values

*Integrity, Commitment
Advocacy, Respect, Excellence*

Navy Core Values

Honor, Courage, Commitment

Lovell FHCC Mission

*Leading the way for
Federal Health Care by
providing a quality,
patient-centered
experience, and ensuring
the highest level of
operational readiness.*

Lovell FHCC Vision

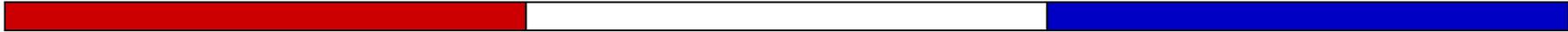
*Creating the future of
federal healthcare*

Lovell FHCC Promise Kept

*Readying Warriors and
Caring for Heroes*



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2010

**We are a Top Performer
on Joint Commission
Key Quality Measures!**

*Captain James A. Lovell
Federal Health Care Center*

Heart Failure
Pneumonia

The seal of the Captain James A. Lovell Federal Health Care Center, featuring an eagle with wings spread, holding an olive branch and arrows, with a shield on its chest. The seal is circular with a gold border and the text "CAPTAIN JAMES A. LOVELL FEDERAL HEALTH CARE CENTER" around the perimeter.



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Review: First Integrated Year



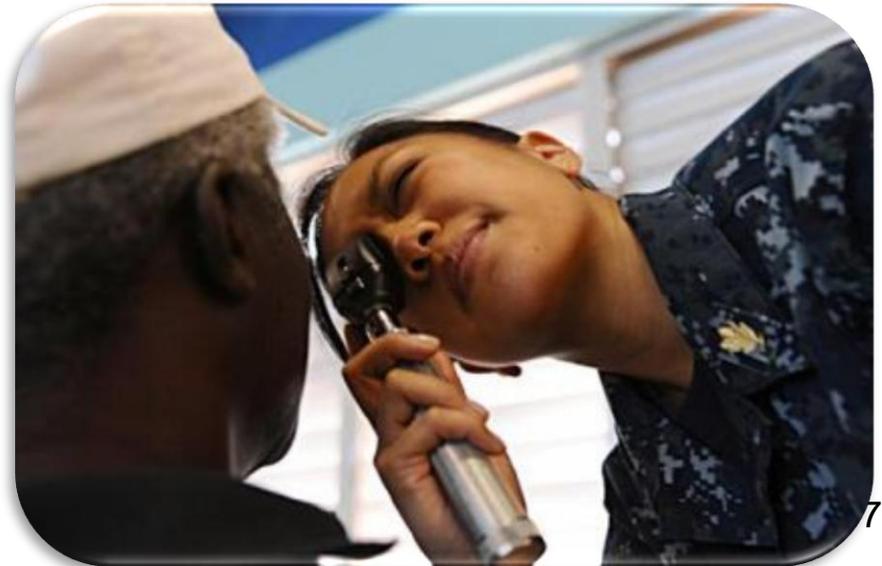
- **829,399** total outpatient visits
- **4,489** inpatient admissions
- Approximately **90,000** medical records integrated
- **191,651** total dental visits
- **1,870,170** total pharmacy prescriptions



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- **Deployed 84 Lovell FHCC Sailors** throughout the world to support various Department of Defense missions.
- ***Twenty one deployed in support of Operation Continuing Promise 2011***
- USS Red Rover processed more than **38,000 U.S. Navy Recruits.**
- ***Delivered more than 178,000 immunizations***





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- Named **The Joint Commission’s “Top Performer”**
 - Top 13% of 3,099 hospitals in the nation
- Awarded **Meritorious Unit Commendation** by Navy Medicine East
- Opened both a state-of-the-art, **inpatient medical surgical ward** and the nation’s first VA/DoD **Caregiver Support Center**
- Activated a new 209,000-square-foot **Ambulatory Care Center**
- Linking **electronic medical records** that allow portability between the two systems



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- Standup of the Lovell FHCC
 - Successful **Civilian Transfer of Function**
 - From **1,500 staff to more than 3,000**
 - Implemented **PIV / ANACI**
 - Enhanced clinical services
- Building **Green House® Homes**
- Enhancing **Patient-Centered Care / Planetree® Healing Environment**
- Approval for **Fisher House**



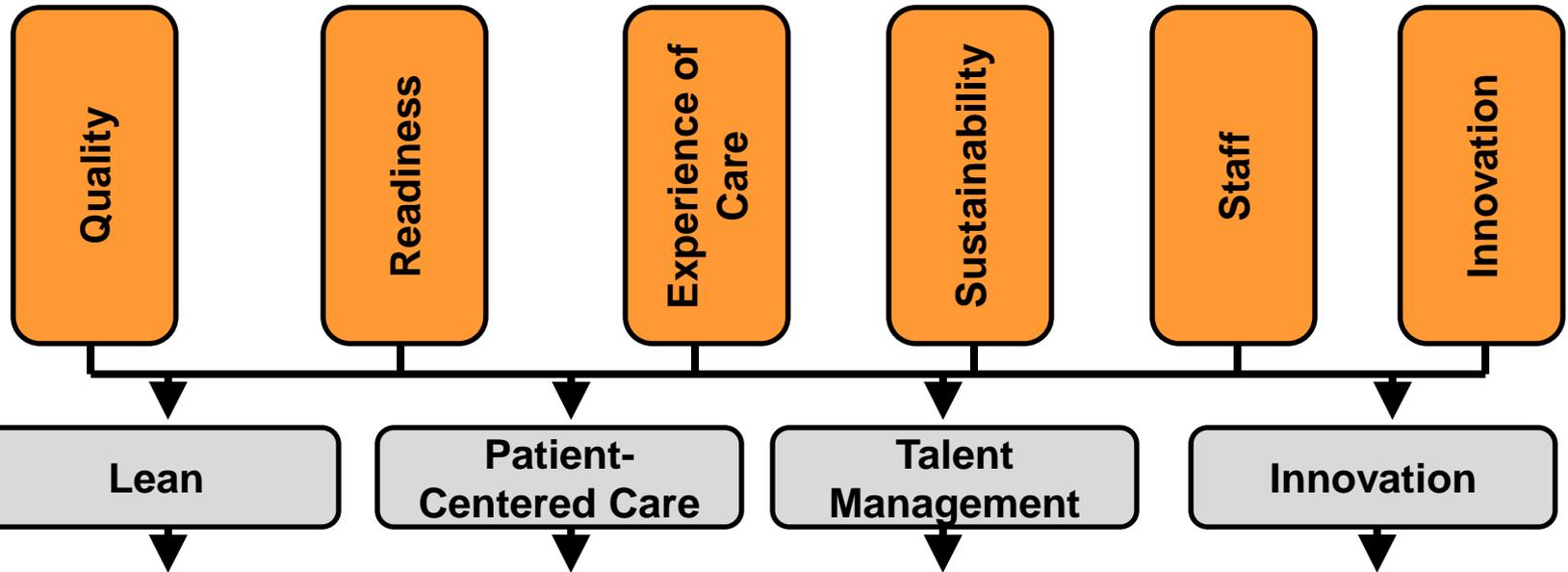


Captain James A. Lovell FHCC: Joint Venture Review Lovell FHCC Strategic Plan



FHCC Mission, Vision & Values

VA/BUMED Combined Strategic Goals



Specific Initiatives



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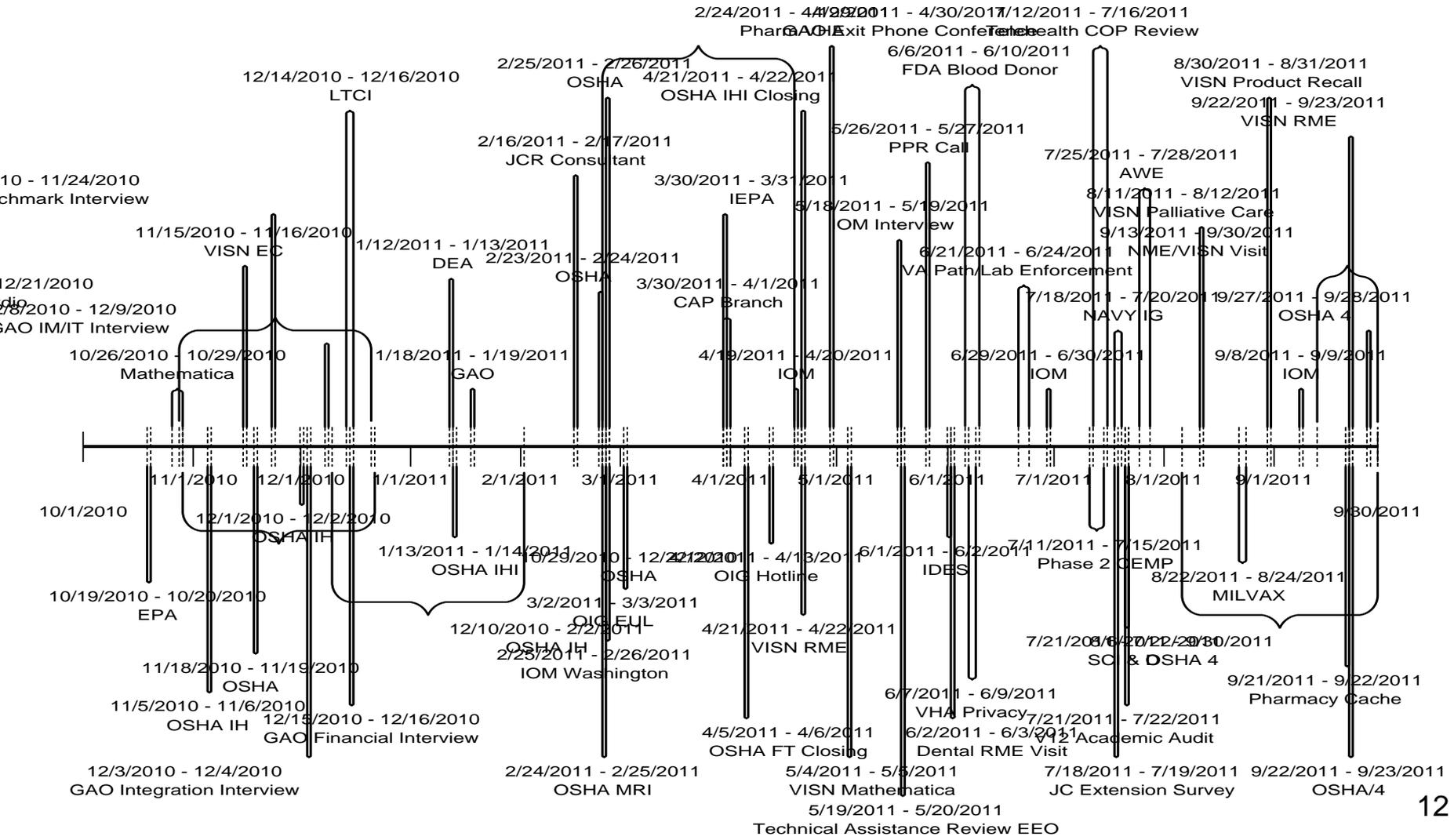
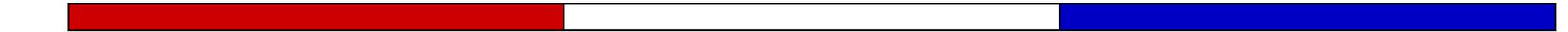


Challenges

- **Cultural Integration**
 - *Opportunities to Succeed - 2015*
- **Financial**
 - *Treasury Fund*
 - *Capital Investment (high-cost equipment, major construction)*
 - *Atrium Mitigation*
 - *Kenosha & McHenry CBOC Expansions*
- **Operational Tempo (integration & operations)**
 - *Visits & Inspections*
- **Recapture Opportunities (accountable care)**
- **IM/IT**
 - *Stay the Course*
 - *Alpha Site*



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IM/IT: Current Status

Single Patient Registration: Operational

Medical Single Sign On with Context

Management: Operational

Orders Portability

Radiology: deployed June 14, 2011

Pharmacy/Allergies: Interim plan in place

Final capability part of iEHR

Laboratory: Risk Analysis completed.

Tentative deployment 12-2011

Consults : Way Ahead under Consideration



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Rad/Pharmacy/Allergies

Radiology

Presently with reliability as high as 96%

Patient registration and provider/test mapping most of exception errors

Pharmacy/Allergies

Unreliability of current exchange of medication/allergy data across BHIE/CHDR

Due to above, interim measure has been implemented to ensure patient safety

Part of iEHR due to complexity and patient safety issues identified early in evaluation process



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Next Burning Platform





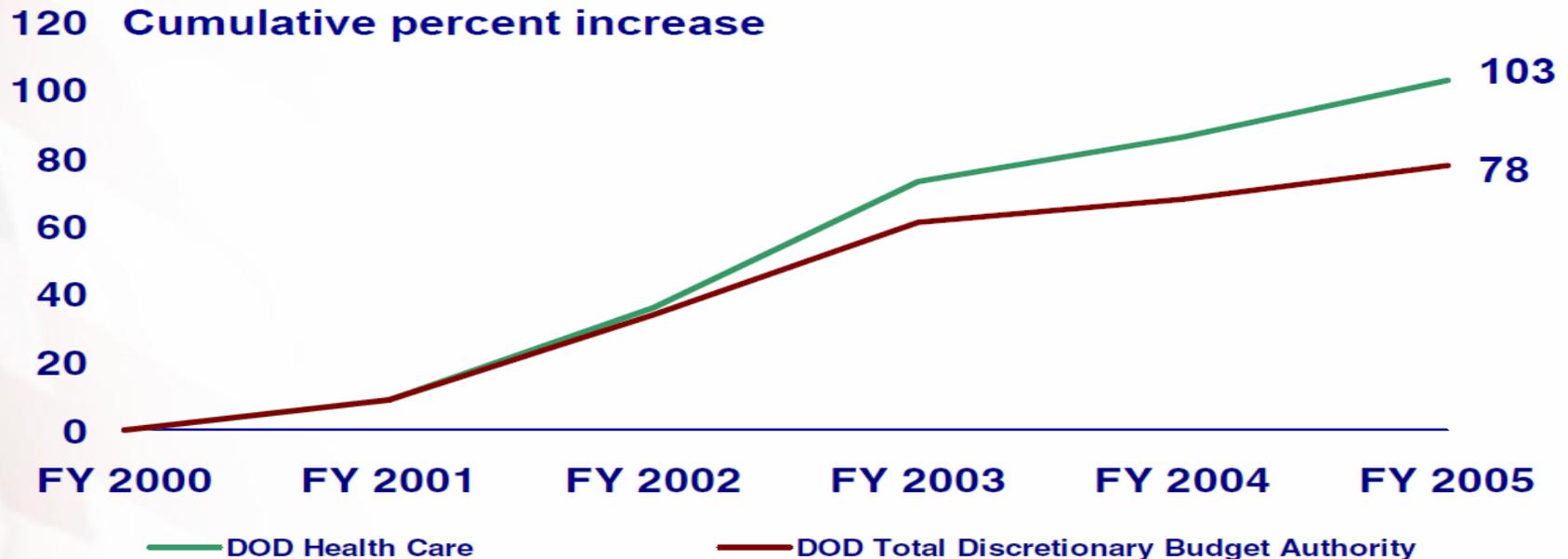
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Health Care Grows Faster than DOD Budget Authority



DOD Health Care Spending has been Growing Faster than DOD's Discretionary Budget Authority



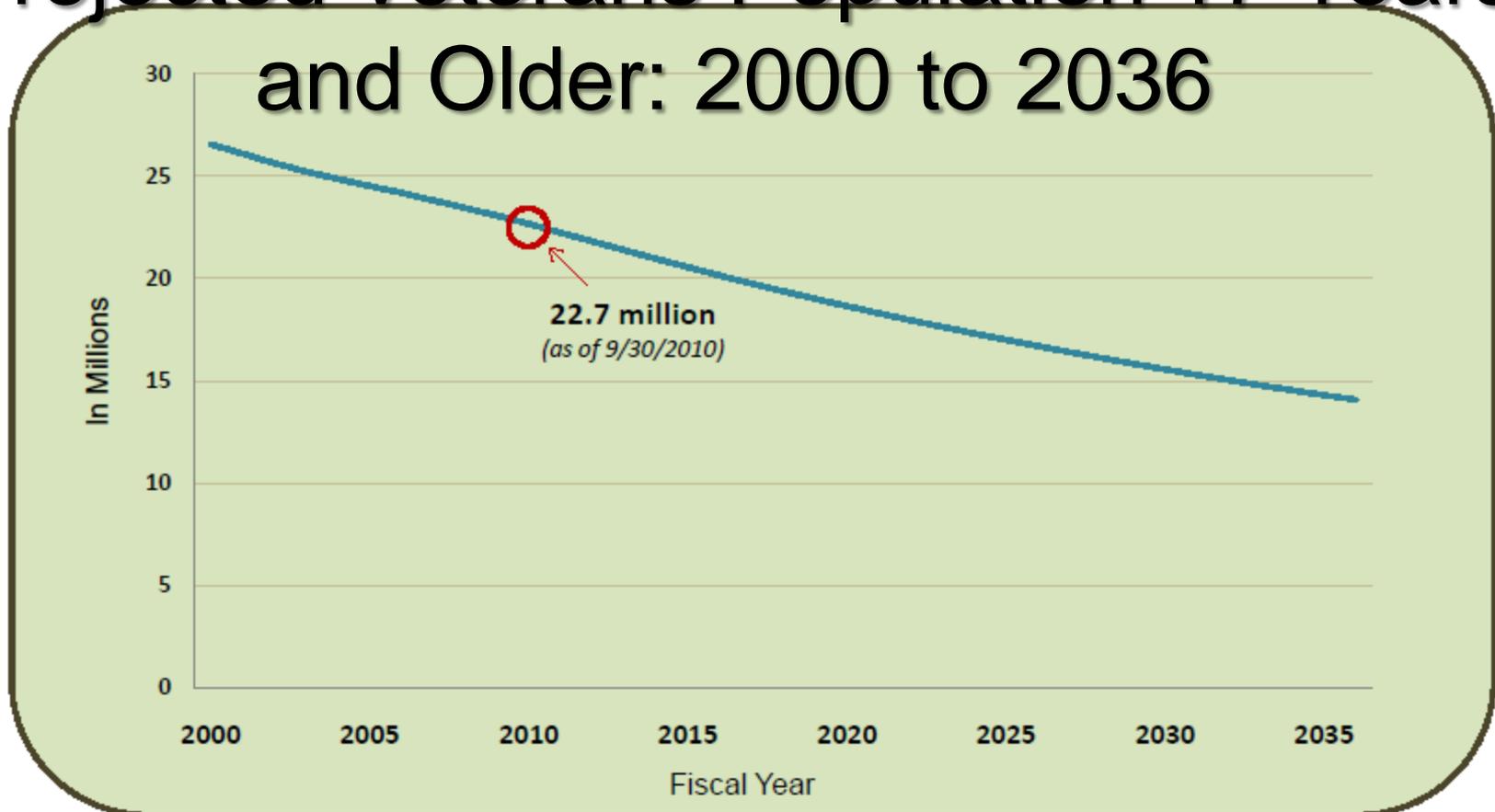
Source: GAO analysis of DOD data.



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Projected Veterans Population 17 Years and Older: 2000 to 2036

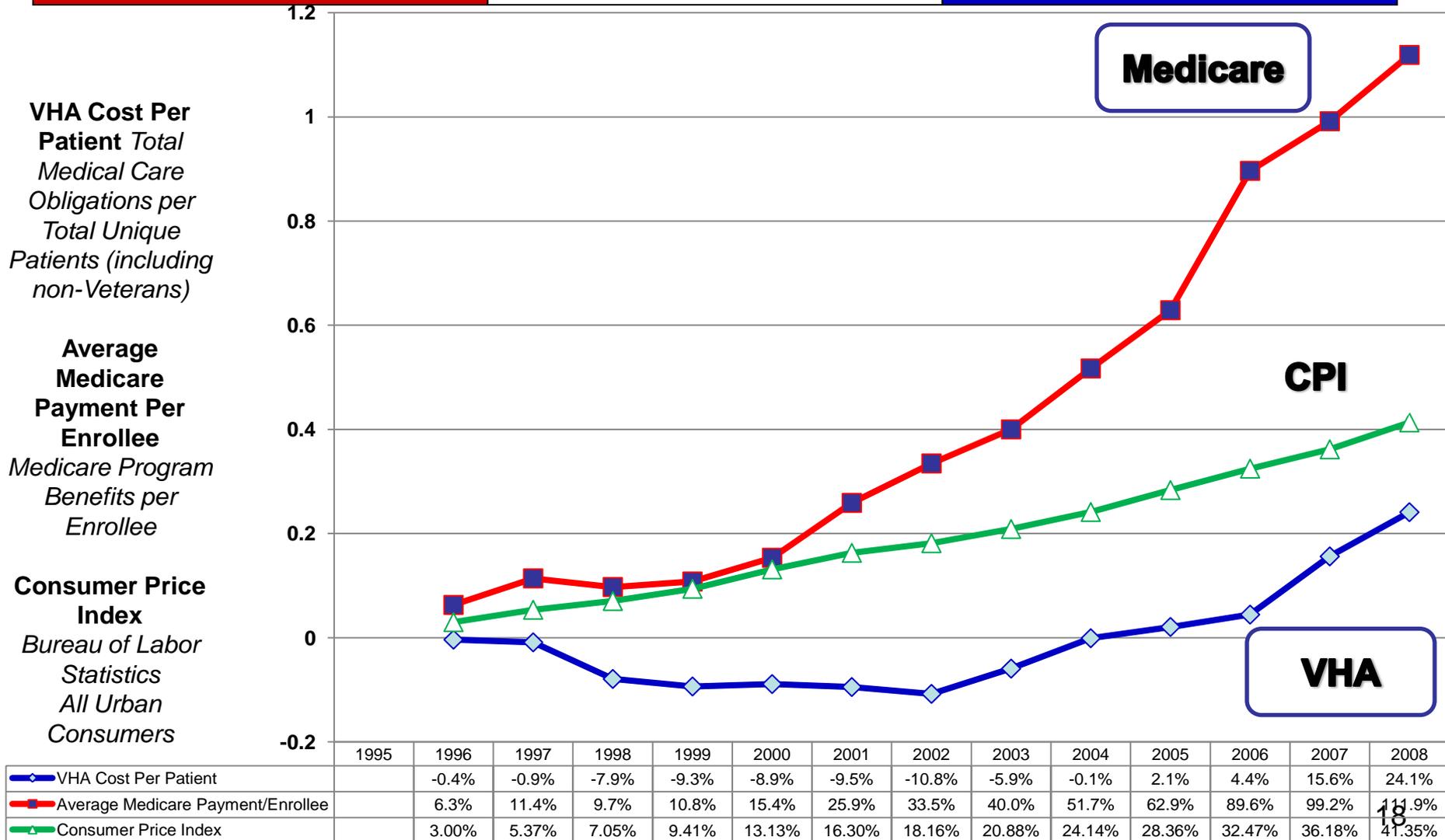




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Thirteen Year Cumulative Percent Change in Cost





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Health Care inflation

- MHS Direct Care hospital reductions 70 (2004) to 59 (2009) have opportunity to be reversed through VA/DOD integration and return of hospital based opportunities for DOD providers/patients .

Increasing Utilization

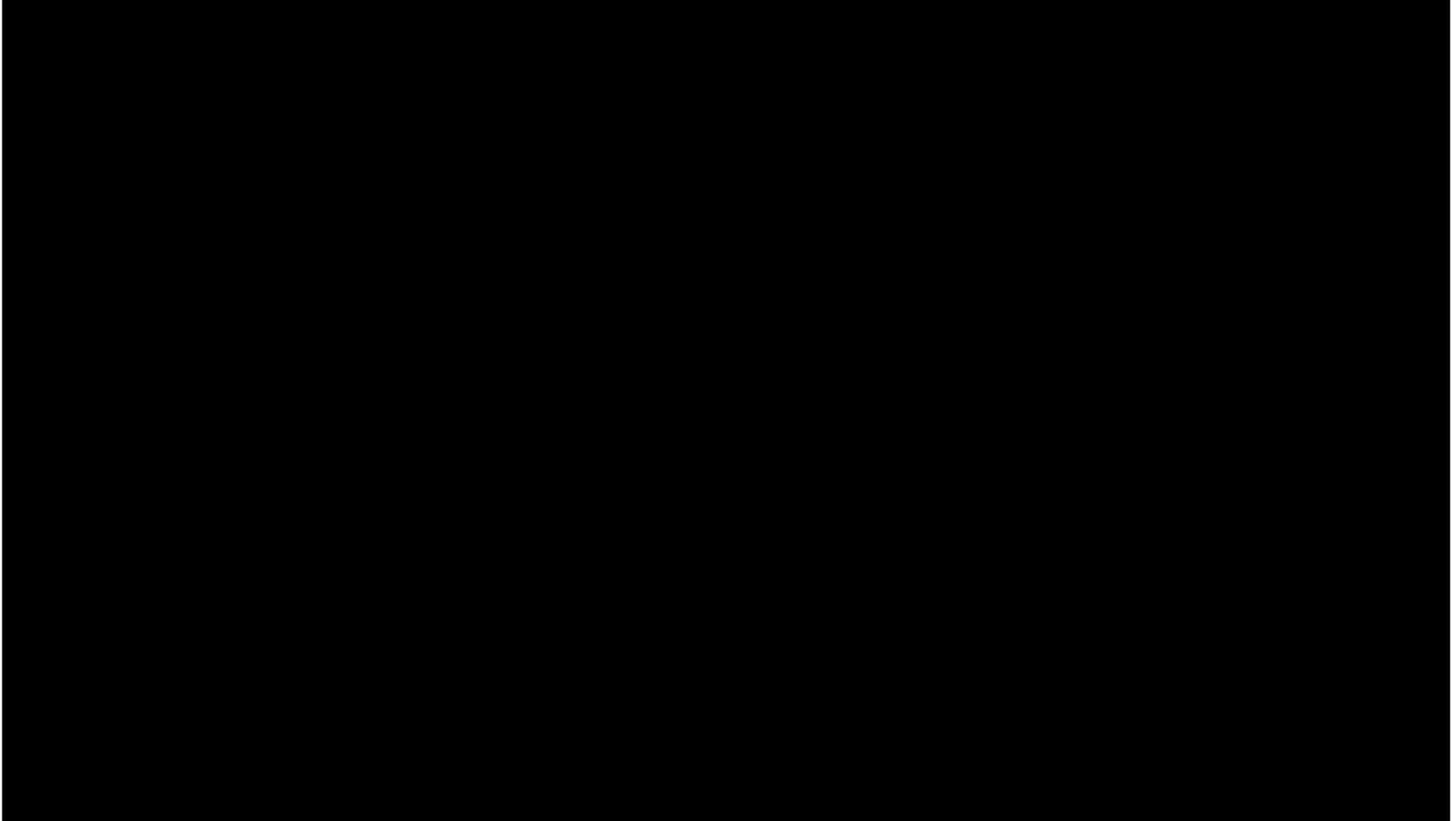
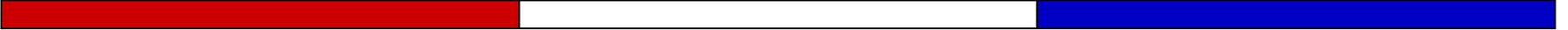
- Integrated systems (FHCC) have more incentives consistent with ACO (HMO) or health systems approach found in VISN (includes long term care) and large DOD MTF. These systems integrate out and inpatient care as patient centered: Think whole life care (newborn to grave, in/outpatient medical home concept). Current strategies of Joint Ventures, Med Home and Network (PPO) relations have fewer incentives to contain utilization.
- Efficiencies of scale and continuity

More Beneficiaries

- FHCC integration adds more capacity (both infrastructure and super med home)



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Questions?

Readying Warriors
and Caring for
Heroes



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